# ANY LOGIC \*\*

Enterprise Library Tutorial



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# **Enterprise Library and Enterprise-Wide Discrete Simulation**

AnyLogic<sup>TM</sup> provides the Enterprise Library, a discrete-event simulation library containing objects you can use to rapidly simulate complex discrete-events systems like:

- Manufacturing processes with detailed shop floor layout
- Simple and complex service systems (e.g. banks, airports, etc.)
- Business processes with activity based costing
- Logistics and supply chain models

The Enterprise Library allows you to create flexible models, collect basic and advanced statistics, and effectively visualize the process you are modeling to validate and present your model.

You can find models created with Enterprise Library in the AnyLogic<sup>™</sup> examples pack, including:

- <u>Airport Terminal</u> - <u>Packaging Line</u>

Billing Department
 Warehouse And Flexible

**Assembly** 

Beverage Production
 Multiple Call Centers

In this tutorial you will learn how to create models with the Enterprise Library in the fields of manufacturing and business processes (with activity-based costing).

Note that there are several reference files available for this model representing the milestones of the editing. You can use reference files if you experience any difficulties creating a model and you would like to compare your model with the reference file. Reference files are located under Examples \ Enterprise Library Tutorial Models folder, and you can use *Start Page* to open those examples. *Start Page* will appear automatically once you close the model you are editing.

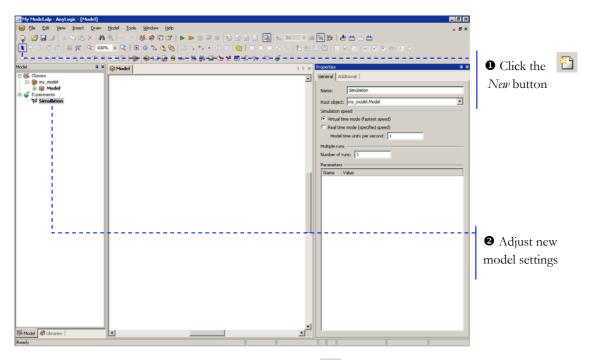
## 1. Getting Started with AnyLogic<sup>™</sup>

This section contains general information about creating models with Enterprise Library. You will learn how to create a new model and adjust its settings, how to use the library stencil and connect objects to build a model.

### 1.1 How to create a new AnyLogic<sup>™</sup> model

In this tutorial, you will create several models. This section briefly explains how to create a new model and adjust model settings.

### ► How to create a new AnyLogic<sup>TM</sup> model

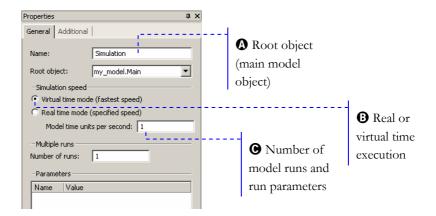


Once you clicked the *New* button, a dialog box opens where you can choose the folder and give a file name for your new model.

**2** You can create several alternative model settings. A group of model settings is called an *experiment*, and experiments are displayed under the *Experiments* item in the model tree.



One experiment is created by default and named *Simulation*. Click the experiment in the tree, and adjust model settings using the *Properties* window.



⚠ Select the class that will be started once you click the *Run* button. By default, this property is set to *Main*, a single blank class created automatically in the new model.



If needed, you can rename the class. Click the class item in the *Model* tree, and adjust its settings using the *Properties* window.

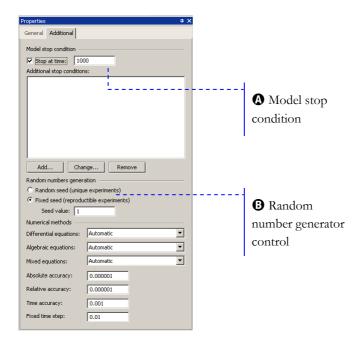


**1** In real time mode, the model is executed regarding the physical time, i.e., you specify how many model time units will be executed in one second. Real time mode best fits to present model animation. In virtual time mode, the model is executed not regarding physical

time—that is, as fast as possible. This mode best fits when you need to run the model for a long period of time.

- In this tutorial, we will mainly use *Real time mode* to observe animation.
- **©** A model can be automatically set up to be run several times to vary parameters. This way, you can observe system behavior under different conditions and automatically collect valuable statistics.

The additional simulation experiment properties tab allows you to control model execution.

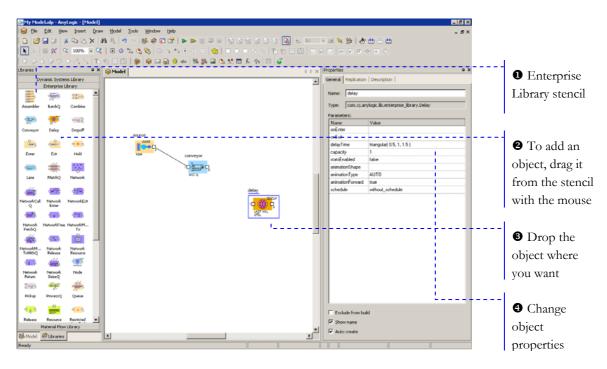


- You can run the model infinitely or stop the model at the specific time. Also, you can specify advanced stop conditions, like statistics confidence interval, variable value condition, or any user-defined condition.
- **1** If you use random numbers in the model, you can choose to generate random numbers unique for each model run (this is useful to collect statistics for multiple runs) or to generate the same random numbers and thus obtain the same model execution across runs (this is useful to run the model several times and see its behavior).

### 1.2 How to use the Enterprise Library

You use the Enterprise Library by dragging the objects from the library stencil, setting custom properties for the objects, and connecting objects together.

#### ► How to use Enterprise Library

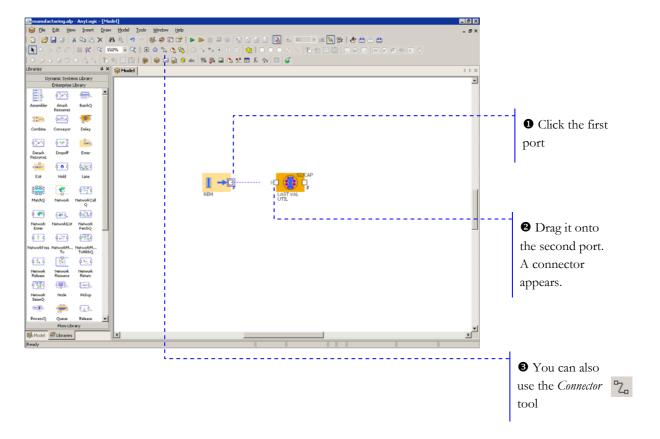


- Enterprise Library stencil shows all the objects in the library.
- 2 You can click any object in the stencil and drag it onto the structure diagram.
- Once you have dropped the object onto the structure diagram, it becomes selected and its properties are displayed in the *Properties* window.
- You can adjust object properties as your model requires. To adjust properties at a later time, click the object to select it and modify the properties you want.

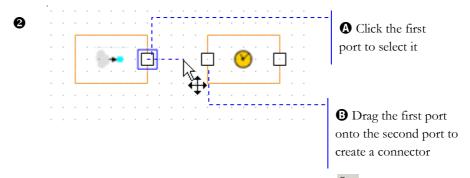
### 1.3 How to connect objects

Objects need to communicate one with another, so you will need to connect one object with another. You will have two options: connect instantly by dragging first object's port onto second object's port, or by means of the special *Connector* tool.

#### ► To connect objects



• To connect two near-by objects use drag method:

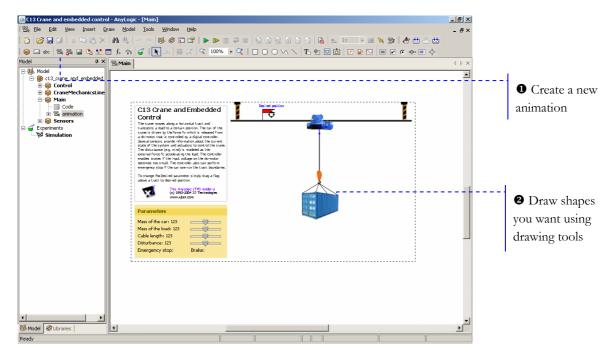


For long or curved connectors, click *Connector* , click the first port, and then click the second port.

### 1.4 How to create a drawing

For each model you can create an animation to visually represent your model. You can create any animation you want. To create an animation you need to draw it using an animation diagram.

#### ► To create a drawing



- To create a new animation for the class, click the *New Animation* toolbar button.
- You can draw geometric shapes (lines, circles, rectangles etc.), add images, user-controllable controls (buttons, radio buttons, checkboxes etc.), indicators (charts, bar and arc indicators, text). All the shapes can change the appearance at run time.

### 2. Bank Department Model

In this section we will create a simple service system of a bank department, consisting of an automatic teller machine and teller lines. ATM provides people with a quick self-service for cash. More complex transactions, e.g. paying bills, are completed by tellers, allowing customers more time without inconveniencing those customers looking for quick cash. We will apply activity-based costing in the example to see how much it costs to serve a customer for the company, and what parts are wait cost and service cost.

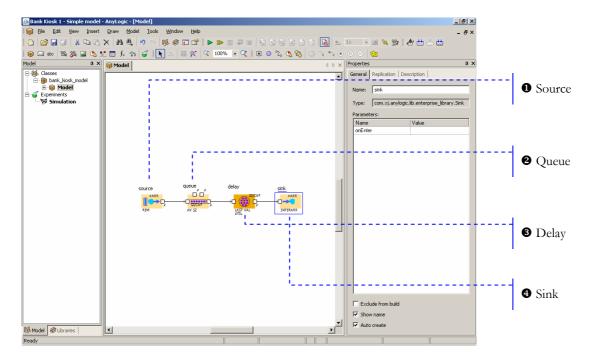
### 2.1 Creating a new project

Create a new model as described in Section 1.1, "How to create a new AnyLogic<sup>TM</sup> model". Rename Main class to Model. Using *Simulation* experiment, specify that the model is executed in real time mode and one model time unit will be executed in one second. In this model we will consider a model time unit as one minute of a bank department lifetime.

### 2.2 Creating a flowchart

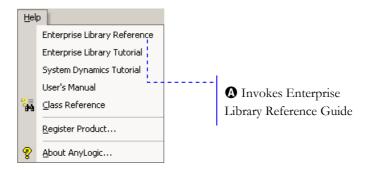
Now we will create the flowchart of the system consisting of the ATM only. We will create and connect several objects as shown below.

#### Create the flowchart



• Add Source object. Source object generates entities with the specified interarrival time. In our example, it models customer arrival.

Please refer to *Enterprise Library Reference Guide* for the description of all the Enterprise Library objects. You can find there all object functions and their parameters.



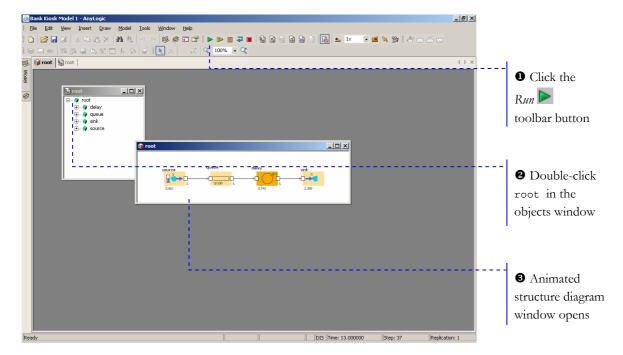
- **\bullet** To invoke *AnyLogic<sup>TM</sup> Enterprise Library Reference Guide*, click the corresponding item on the *Help* menu.
- Add Queue object to model a queue of customers waiting for the moment they can be served.
- **3** Add Delay object. The Delay object models the ATM that is spending some time serving the customer.

4 Add Sink object. This object indicates the end of the flowchart.

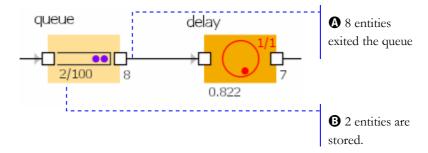
### 2.3 Running the model and observing behavior

We are ready to run the model created. Each model created with Enterprise Library instantly has animated flowchart where you can see detailed current object status, for example queue size, number of entities left and so on – completely in graphics!

#### ► Run the model and open animated flowchart



- Click the *Run* ► toolbar button. AnyLogic<sup>TM</sup> switches to run-time layout.
- In the *Objects* window appeared double-click the topmost item in the tree. If Objects window is not present, open it by clicking the *Model Root Object* toolbar button.
- Once you double-click the topmost item, the window opens showing you the animated flowchart of your model. You can instantly see how many entities exited a queue, or are stored there, etc.

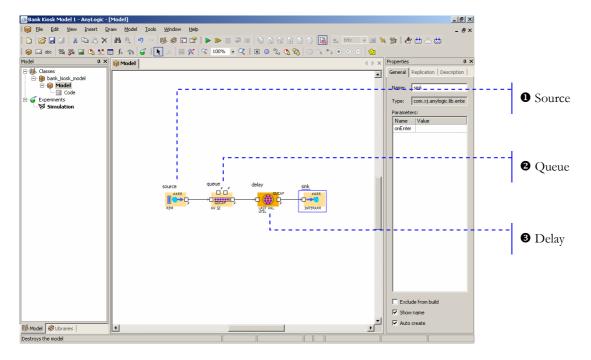


The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Bank Department 1 - Simple model.alp.</u>

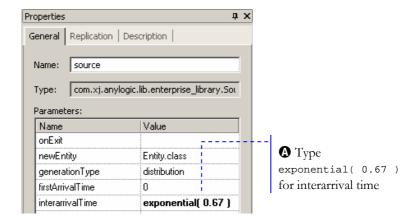
### 2.4 Defining model data

Now we will define the data of our model, adjusting the properties of the objects created.

### ► Set up the object properties



• Specify how often customers arrive. You specify interarrival time in the interarrivalTime object property:

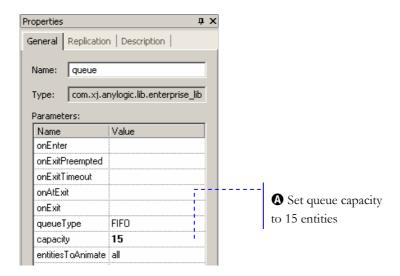


⚠ Specify that the interarrival time is an exponentially distributed value with the mean of 1.5 time units. Note that exponential() function accepts rate as the argument, so we use the rate of 0.67.

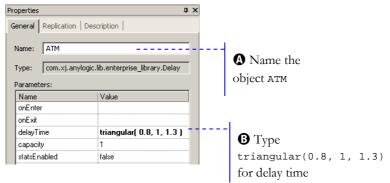
The exponential() function is the standard AnyLogic<sup>TM</sup> random number generator. AnyLogic<sup>TM</sup> provides also other random number distributions, like normal, uniform, triangular etc. Please refer to *User's Manual* for the description of all the random number generators. You can also see all the generator functions and their parameters in *AnyLogic<sup>TM</sup> Class Reference*, see the Func page.

To invoke  $AnyLogic^{TM}$  User's Manual or Class Reference, click these items on the Help menu.

**2** Set up the following properties:



- **A** At most 15 customers will wait in a queue.
- 3 Change the Delay object properties:



**②** A transaction takes about 1 minute. Specify that processing time is triangularly distributed with mean value of 1, min of 0.8 and max value of 1.3 time unit.

Now you can run the model by clicking the  $Run \triangleright$  button and observe its behavior.

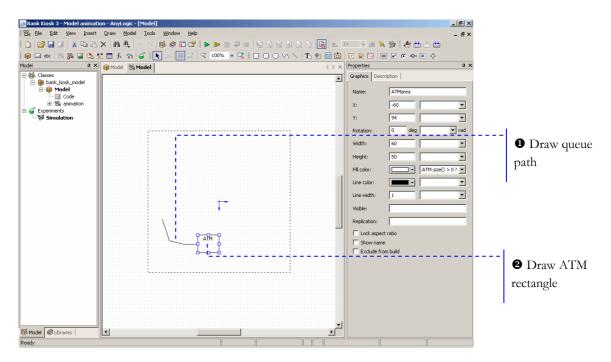
The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Bank Department 2 - Model data.alp.</u>

### 2.5 Creating a model animation

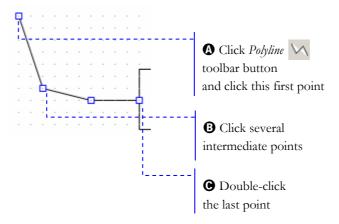
Although the flowchart is animated, you may want to see the actual bank department layout animated. That is also possible! Now we will draw the layout consisting of the ATM and a queue. First, we will create the animation diagram, and second, we will animate it.

Now we will draw the layout of our bank. You draw the layout in AnyLogic<sup>TM</sup> using the animation editor. However, if you have existing image of the layout, you can simply import this picture as the bank layout instead of drawing it by yourself.

### ► Draw queue and ATM

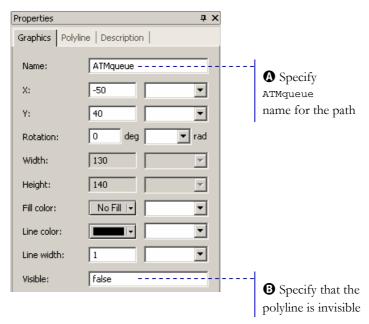


**D** Draw the queue path using the *Polyline* drawing tool.

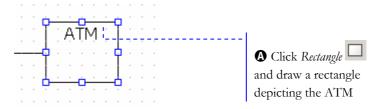


The starting point—that is, the point you click first to draw a polyline—is important. By default, entities will be moving from the point you draw first to the point you draw last.<sup>1</sup>

Set up some properties for the queue path drawn:

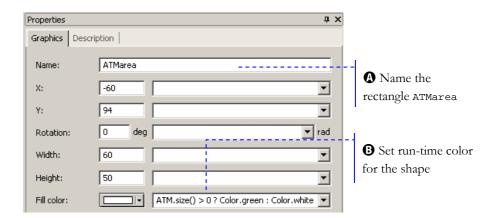


- Hide the queue path. To do this, click the path and type false in its *Visible* property.
- 2 Draw ATM rectangle:



Set up some properties for the ATM drawn:

<sup>&</sup>lt;sup>1</sup> However, you can set animationForward property of the flowchart object to false to move entities in the opposite direction.



#### **3** Type run-time color expression:

ATM.size() > 0 ? Color.green : Color.white

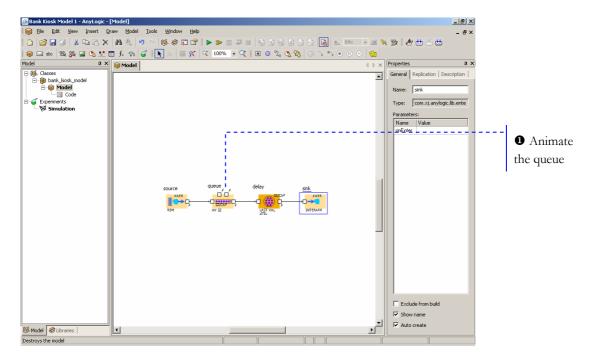
Note that ATM is the name of the Delay object we created. The expression determines the rectangle color at run time. The size() function returns the number of entities currently being processed. The color will be green, if a customer is served at this time, and white otherwise.

Color is the standard Java $^{\text{TM}}$  class, containing some predefined colors like black, blue, cyan, magenta, red and so on, and also allowing you to create any custom color. $^2$ 

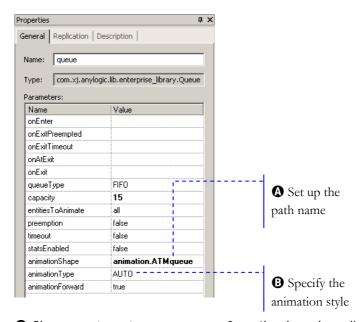
<sup>&</sup>lt;sup>2</sup> To see the list of predefined colors, as well as the methods of the Color class that allows you to construct custom colors, open <a href="http://java.sun.com/j2se/1.4.2/docs/api/java/awt/Color.html">http://java.sun.com/j2se/1.4.2/docs/api/java/awt/Color.html</a> or see your locally installed Java<sup>TM</sup> documentation.

Now we are ready to animate the layout. This is done by setting up the animation properties for the logic flowchart objects.

#### Set up the animation properties



• Set up queue animation. To animate a queue, just specify the queue path:

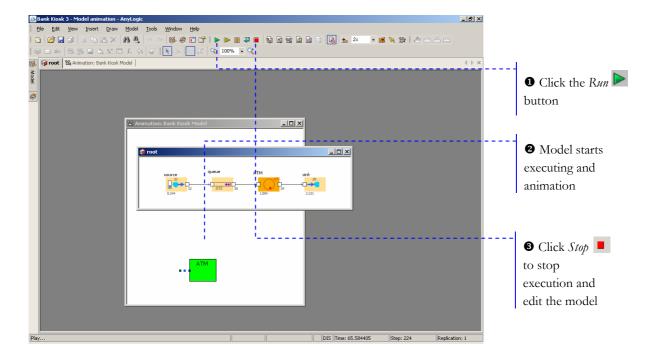


- ⚠ Choose animation.ATMqueue from the drop-down list.
- Many objects of the Enterprise Library support several animation styles. For example, a queue can show its contents like a line of

items, a disordered heap of items, arranged items, and so on. For more information on animation styles please refer to *Enterprise Library Reference Guide*. AUTO animation style detects the style automatically based on the shape you provided (for instance, a rectangle or a polyline). In this case, the queue will be animated as a line of customers waiting to be served.

Now you can run the model and observe its behavior.

#### ▶ Run the model



Having started the model, you will see the animation window. Note that when the ATM station is serving a customer, it becomes green, and when it is idle, it is white. A statistics about ATM utilization is probably worth collecting.

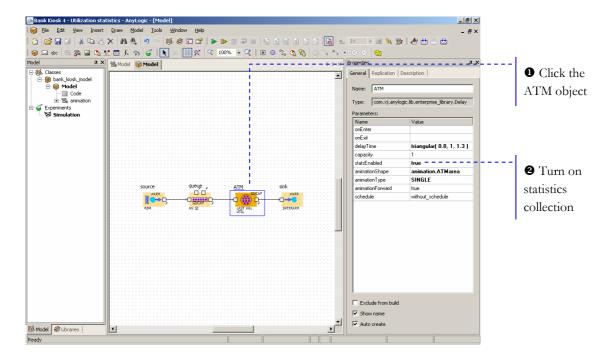
The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Bank Department 3 - Model animation.alp.</u>

### 2.6 Collecting utilization statistics

With AnyLogic<sup>TM</sup>, you can collect complicated statistics whenever you need them. The objects of the Enterprise Library are already capable of collecting the basic statistics. All

you need is to turn the statistics collection for the object on, as it is disabled by default to speed up the model execution.

#### ► Turn on statistics collection

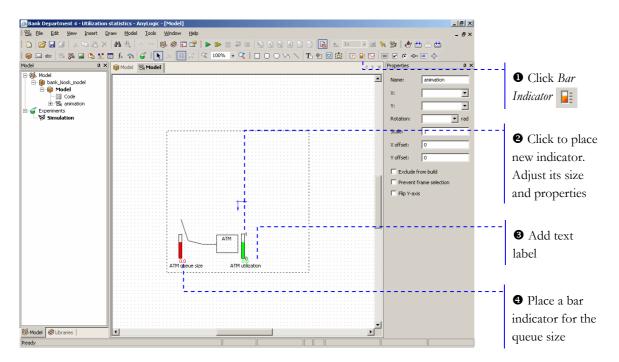


2 To turn on statistics collection for the object, select true value for its statsEnabled property.

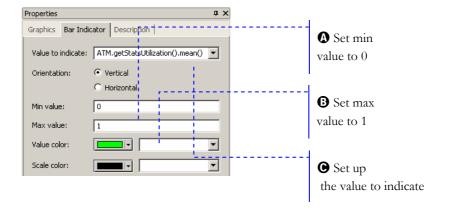
You can view the statistics collected as charts or numerical values. You can also plot charts and display numerical values directly in the animation.

We will draw a utilization indicator in the animation.

#### ► Add ATM utilization indicator



**2** Resize the indicator as necessary. Then set up the following properties:



**©** Set up the following expression as the value to indicate:

ATM.getStatsUtilization().mean()

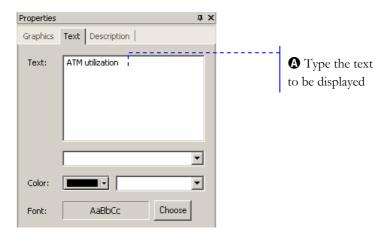
Here  $\mathtt{ATM}$  is the name of the Delay object we created. Each Delay object has a function that returns its statistics. This function is called  $\mathtt{getStatsUtilization}()$ .

The mean() is the function that returns the mean value measured. You can use other methods to get statistical values, such as min()

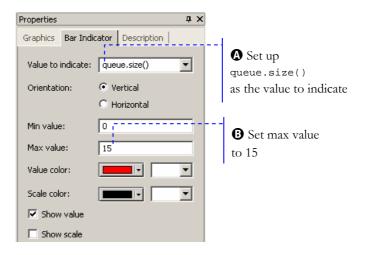
and  $\max()$ . You can find the list of all the methods in *Class Reference*, see DataSet page.

For more information about the statistics measured by a Delay object, please refer to *Enterprise Library Reference Guide*.

Add a text label by clicking the *Text* toolbar button and clicking under the indicator created to place it.

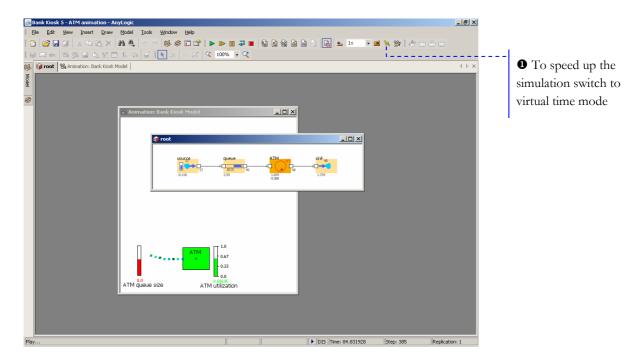


4 Add a bar indicator to observe the current queue size.



- The size() function of a Queue object returns the current number of entities in the queue.
- **3** Since the queue is set up to contain at most 15 entities, we set the bar indicator max value to 15 as well.

#### ▶ Play with the model



• Switching to virtual time mode allows you to view simulation run at its maximum speed. Therefore, you can simulate a long period of time.

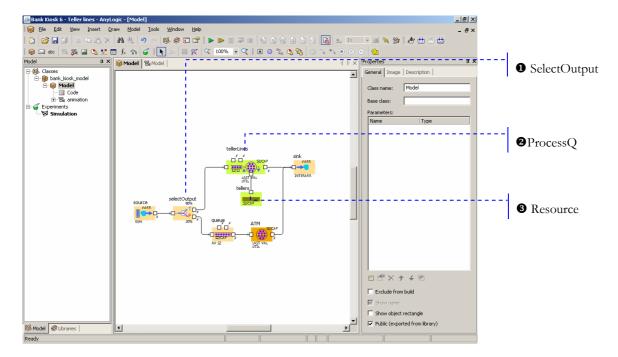
The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Bank Department 4 - Utilization statistics.alp.</u>

This model demonstrated the basics of the Enterprise Library. Now we are ready to create more advanced model.

### 2.7 Adding teller lines logic

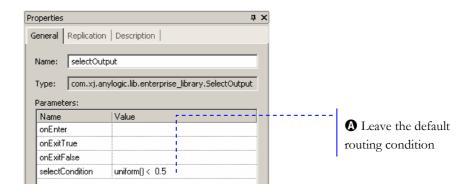
Now we will create another part of the system by modeling how the customers are served by the tellers. We can model tellers using delays in the same way as we modeled ATM. However, modeling tellers using resources is much more convenient. Resource is a special unit that can be possessed by entity. Only one entity can possess a resource at a time; therefore entities compete for resources.

#### ► Modify the flowchart



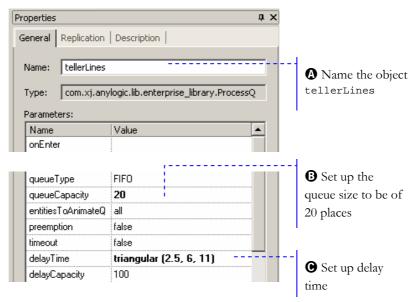
• Place SelectOutput object. SelectOutput object is a decision making block. The entity arrived at the object is forwarded along one of two output ports depending on the user-defined condition.

Set up the following properties:



- ⚠ Leave the default uniform()<0.5 entity routing condition. Thus number of customers competing for ATM and teller service will be approximately equal.
- Add a ProcessQ object. ProcessQ seizes resource units for the entity, delays the entity, and releases the seized units.

Set up the following properties:



- We assume that service time is triangularly distributed with the min value of 2.5, average value of 6, and the max value of 11 minutes.
- **3** Add Resource object. Resource object is storage for resource units. It should be connected to resource seizing and releasing objects (ProcessQ in our case).

Set up the following properties:



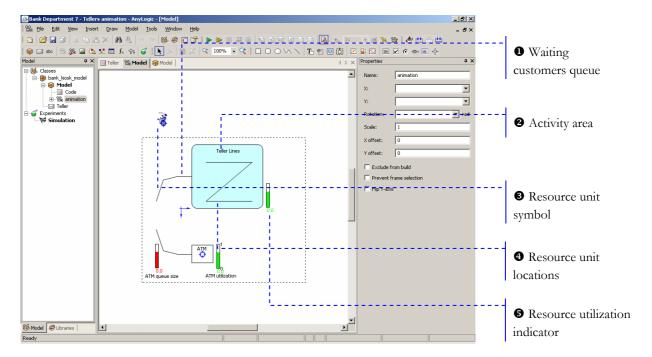
Run the model by clicking the Run button and observe the behavior of the modified model.

The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Bank Department 5 - Teller lines.alp.</u>

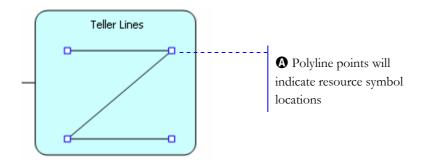
### 2.8 Animating tellers

Since the model changed, we need to alter the model animation as well.

#### ► Modify the model animation



- To animate the waiting customers queue, draw a polyline. Using Polyline tool, draw the queue shape you like.
- We will visualize the teller lines as a colored box. Draw a rounded rectangle using the *Rounded Rectangle* button. Choose the fill color you like (the box shown in the picture has fill color with red component of 204, green component of 255, and blue component of 255). Add Teller lines text label inside the box.
- To indicate where resource unit symbols will be placed, draw a polyline using the *Polyline* button.



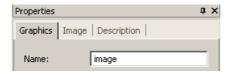
Name the polyline tellerLocations.



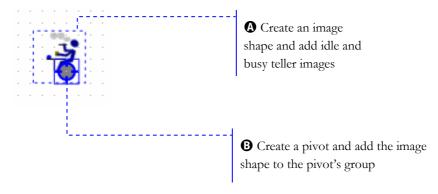
• We will draw tellers inside the activity box.

Using an image shape, we will show the teller idle or busy. To create the teller picture, click *Image* and place an image shape.

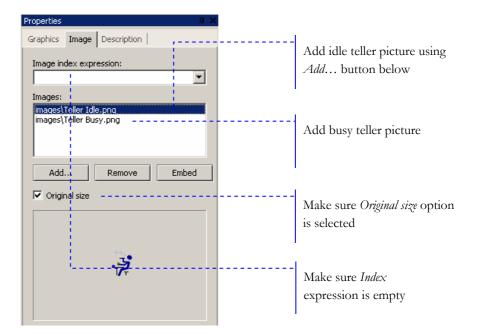
Set up the following properties:



Create a resource visual appearance using a dynamically creating group:



⚠ The image shape should contain the idle and busy teller pictures. Make sure that the shape is named image.



Add the relaxed teller picture to the picture list. Image shape can store multiple pictures and show one of them at run time depending on the expression you write.

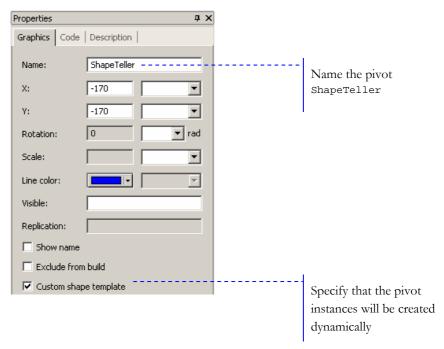
The images you can use are <u>Examples \ Enterprise Library</u>

<u>Tutorial Models \ images \ Teller Idle.png</u> and <u>Teller Busy.png</u>.

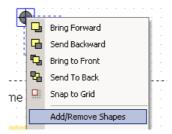
If *Original size* option is not selected, the picture is shown to fit the rectangle of the image shape, and otherwise the picture is shown without any distortions.

*Image index* expression controls which picture from the list is shown. Make sure that the *Image index expression* is empty.

G Click *Pivot* and click to add a new pivot. Enable dynamic pivot creation. Dynamic pivots can be created and added onto the animation at run time whenever needed. Later, we will associate this pivot with the teller resource to animate tellers.

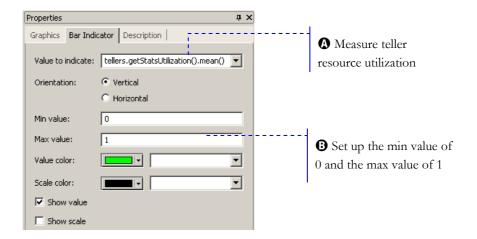


To add the image shape created to the pivot group, right-click the pivot and choose *Add/Remove shapes* from the popup menu.



Then click the image shape to add it to the pivot group. The shape will be highlighted. To leave add/remove mode, click anywhere in the animation.

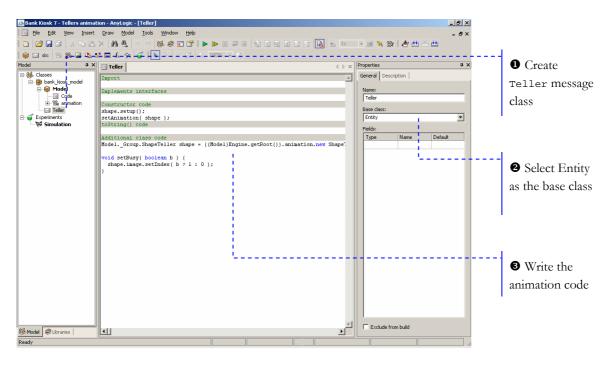
• Place a bar indicator to show operators utilization. Set up the following properties:



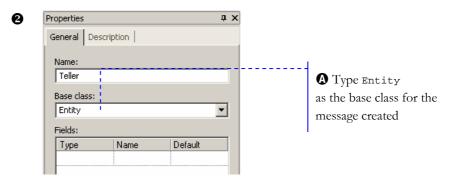
⚠ To measure operator resource utilization, we use getStatsUtilization() function of the Resource object. Then we use mean() function to obtain the mean value.

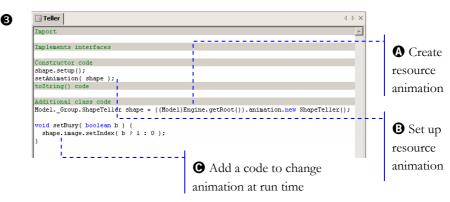
Now we will create a message class to represent teller resource units. We will assign animation to the resource message class created.

#### ► Create Teller message class to represent teller resources



• To create a new message class, click the *New Message Class* toolbar button. Name the message class Teller.





♠ To create a ShapeTeller symbol instance, write the following code:

```
Model._Group.ShapeTeller shape =
  ((Model)Engine.getRoot()).animation.new
ShapeTeller();
```

This code creates a new dynamic pivot instance.

**3** To set up the animation, write the following code in the *Constructor code* section:

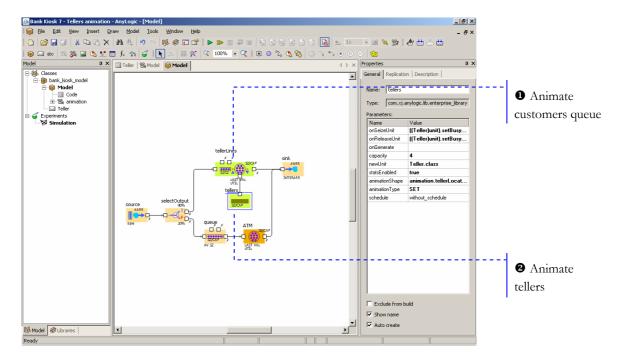
```
shape.setup();
setAnimation( shape );
```

- The animation approach will be simplified in the next version of AnyLogic $^{TM}$ .
- **©** To alter the appearance at run time, add the following function:

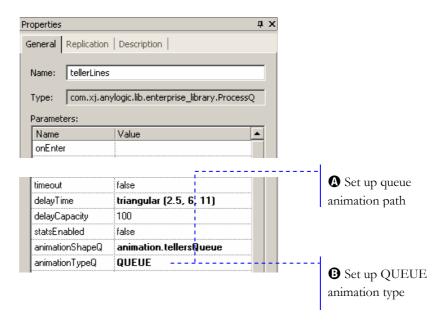
```
void setBusy( boolean b ) {
   shape.image.setIndex( b ? 1 : 0 );
}
```

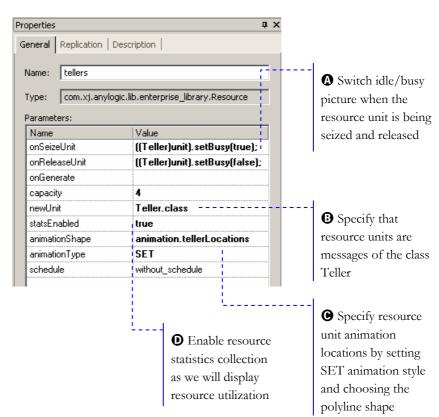
Now we will animate the flowchart by setting up animation properties of the flowchart objects.

#### ► Animate the model logic



• Specify the following animation properties for the ProcessQ object:





### **2** Set up teller symbol and locations:

**③** Resource units are messages being passed and received via dedicated object ports. In this model, resources are messages of Teller class.

Run the model by clicking the Run button. Now you can see that tellers are animated. To adjust the execution speed, use Decrease model speed and Increase model speed toolbar buttons.

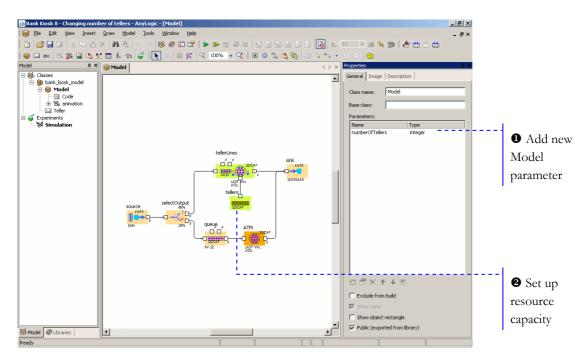
The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Bank Department 6 - Tellers animation.alp.</u>

# 2.9 Changing resource capacity at run time

Now we will add a slider to change the number of tellers at run time.

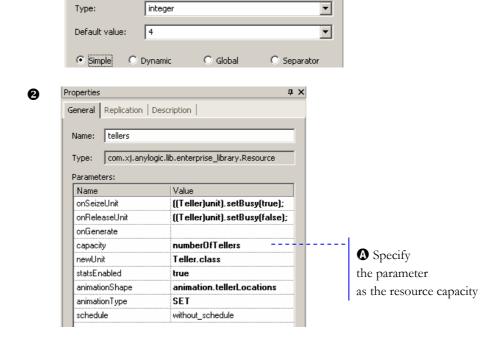
Parameter

Name:

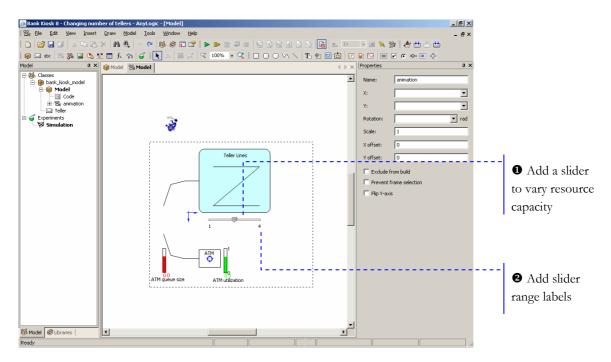


numberOfTellers

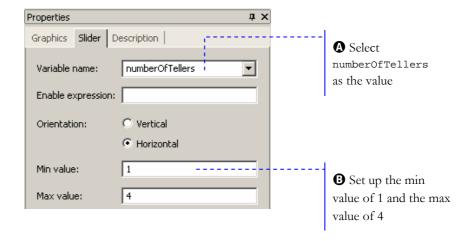
• Add a parameter representing the number of tellers. Name the parameter numberOfTellers and define it like this:



### ► Add a slider to vary resource capacity



• Set up the following properties for the slider:



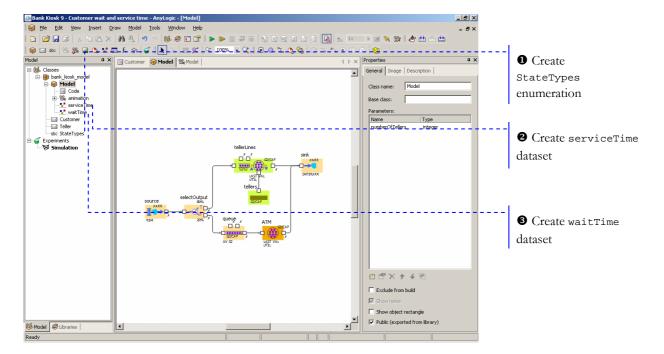
2 Add text labels displaying min and max values of the slider.

Run the model by clicking the Run button. Now you can change the number of tellers. Therefore, you can see how many tellers you need for the specific customer arrival rate.

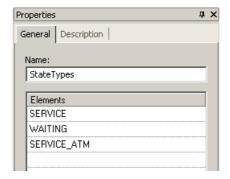
The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Bank Department 7 - Changing number of tellers.alp.</u>

# 2.10 Collecting customer time statistics

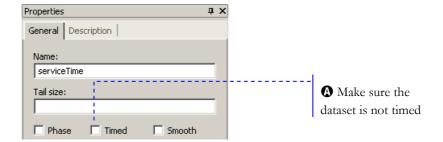
We want to know how much time customer spends in the bank department being served and waiting for the service. We will collect time statistics using AnyLogic<sup>TM</sup> datasets.



• Create StateTypes enumeration by clicking the *New Enumeration* abc toolbar button. Define the following enumeration elements:



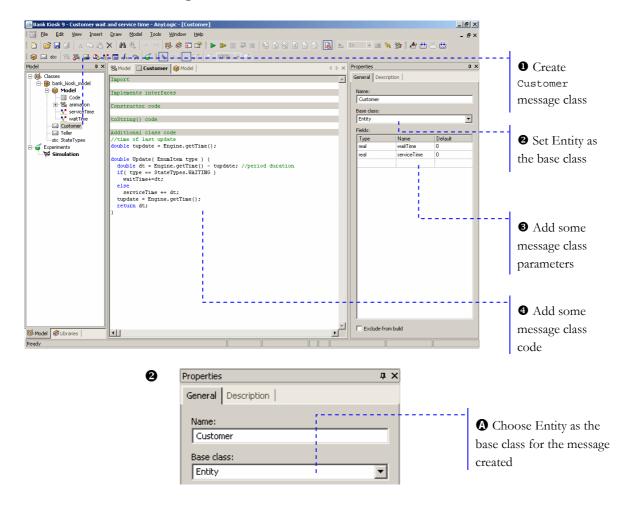
Add a dataset to measure customer service time. Create serviceTime dataset by clicking the *New Dataset* toolbar button. For the dataset, leave all properties by default.



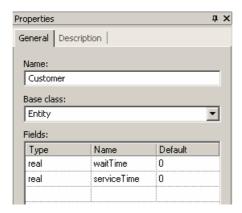
**3** Add waitTime dataset in the same manner.

Now we will create a message class that is able to carry and count time.

### Create time-enabled message



**3** Add message class parameters to carry time information:



waitTime and serviceTime fields will be incurred by the model as the entity flows through the model.

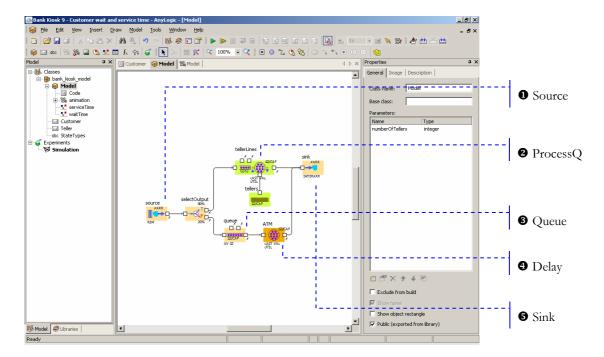
• Write the following code in the *Additional class code* section to provide function that will incur waitTime and serviceTime:

```
double tupdate = Engine.getTime();
double Update( EnumItem type ) {
  double dt = Engine.getTime() - tupdate;
  if( type == StateTypes.WAITING )
    waitTime+=dt;
  else
    serviceTime+=dt;
  tupdate = Engine.getTime();
  return dt;
}
```

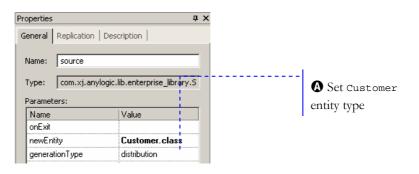
This function is invoked after some activity took place. It adds the time entity has spent at this activity to the corresponding dataset; that is, this function collects entity time statistics.

Now we can calculate the customer service time, as well as the customer wait time.

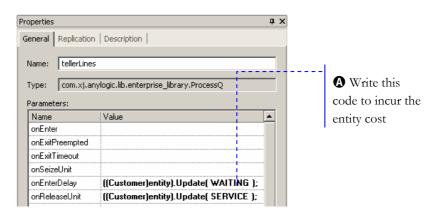
#### ► Calculate customer service and wait time



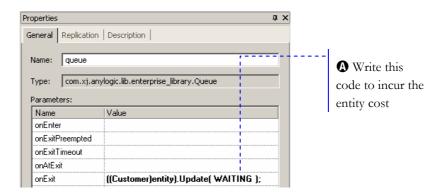
**1** Set the following properties for the Source:



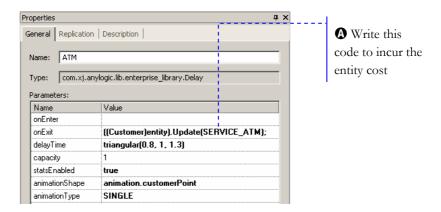
**2** Set the following properties:



### **3** Set the following properties:



**4** Set the following properties:



**S** Set the following properties:

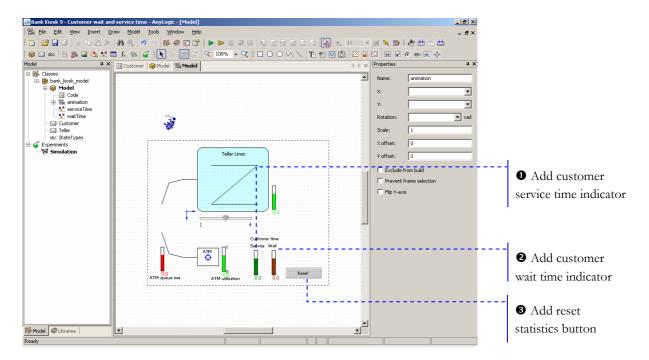


• Write the following code to add exiting customer time statistics to the datasets:

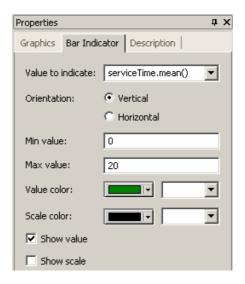
```
serviceTime.add(((Customer)entity).serviceTime);
waitTime.add(((Customer)entity).waitTime);
```

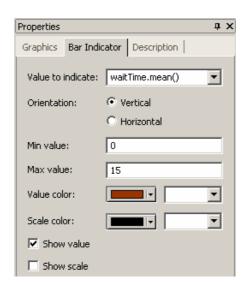
We want to display the statistics collected on the model animation.

#### ► Add indicators to the animation



• Set up the following indicator properties:

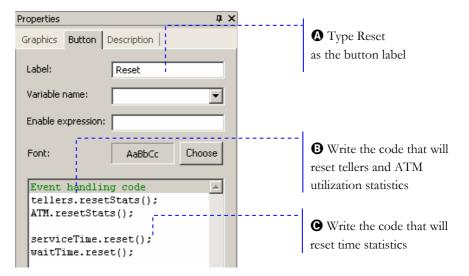




**2** Set up the following indicator properties:

We will add a button to reset the collected statistics after changing the number of tellers, to collect some statistics for the new value only.

Click the *Button* toolbar button and then click the animation diagram to place it. Set the following button properties:



You reset statistics calling the special functions in the button's action code.

- **19** The resetStats() function of a Delay object resets the statistics collected by the object.
- **●** The reset() function of a dataset resets the statistics collected by the dataset.

Run the model by clicking the Run button. Time statistics is now collected. You may click the Reset button to reset statistics.

☐ In this example, we reset statistics using a button. You also can reset statistics at certain time, or as a reaction to any event using the AnyLogic<sup>™</sup> timer (see *User's Manual* for information about timers).

The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models</u> \ Bank Department 8 - Customer wait and service time.alp.

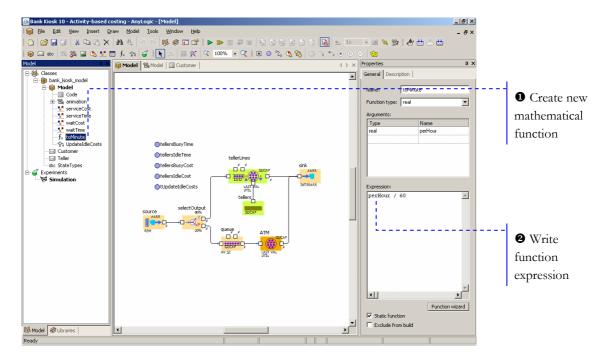
# 2.11 Activity-based costing

AnyLogic<sup>TM</sup> helps you understand, visualize, analyze and improve business processes, and with the Enterprise Library, modeling and analyzing business processes has never been so easy. With AnyLogic<sup>TM</sup> and the Enterprise Library, you can also make use of activity-based costing to see how much the process really costs and where the cost comes from, discover the options to reduce cost, improve efficiency, and provide better customer service.

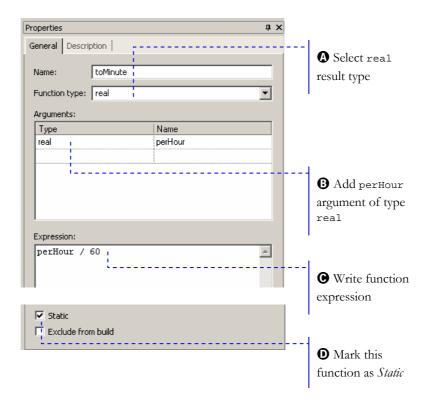
We will apply ABC in the bank department example to see how much it costs to serve a customer for the company, and what parts are wait cost and service cost.

Since resource costs are usually measured per hour, first we will write a function that will convert the per-hour cost to per-minute cost.

### ► Write salary conversion function



- Click the *New Mathematical Function* for toolbar button. Name the function toMinute.
- 2 Specify the following function type, arguments and body:



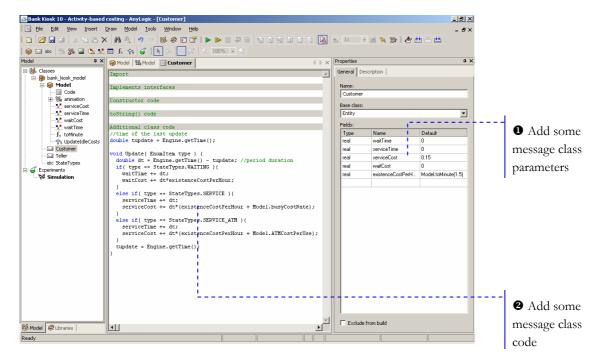
### • Write the following expression:

perHour / 60

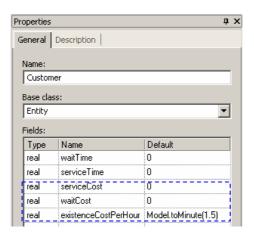
• We specify the function as static—that means that this function does not use any value specific to instances of the Model class. Therefore, this function relates to the Model class and can be called using Model.toMinute() notation. Otherwise, you would need to get a reference to the specific instance of the Model class.

Now we will modify our message class to enable entities to collect cost statistics.

### ► Modify Customer message class



**1** Add message class parameters to carry cost information:



serviceCost field will count how much it costs to the company to serve this customer.

Note that besides service cost, wait cost is also considered.

existenceCostPerHour stands for how much it costs to hold a customer in the system. We specify holding cost rate per minute. Since holding cost is often specified per hour, we will use the function toMinute() to obtain per-minute cost.

serviceCost and waitCost fields will be incurred by the model as the entity flows through the model.

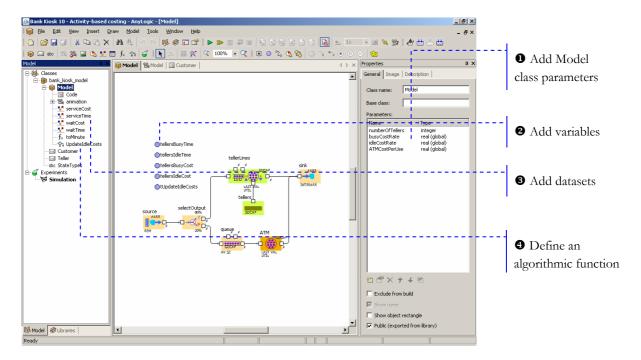
**2** Double-click Customer in the tree to open its window and modify the Update() function in the *Additional class code* section:

```
void Update( EnumItem type ) {
 double dt = Engine.getTime() - tupdate;
 if( type == StateTypes.WAITING ){
    waitTime += dt;
    waitCost += dt*existenceCostPerHour;
 else if( type == StateTypes.SERVICE ){
    serviceTime += dt;
    serviceCost += dt*(existenceCostPerHour +
Model.busyCostRate);
 else if( type == StateTypes.SERVICE_ATM ){
    serviceTime += dt;
    serviceCost += dt*(existenceCostPerHour +
Model.ATMCostPerUse);
  }
 tupdate = Engine.getTime();
}
```

The function will now incur customer service and wait costs.

Now we will add some auxiliary elements to accumulate customer and teller cost information.

#### ► Create cost accumulators



• Create parameters defining busy and idle teller costs.

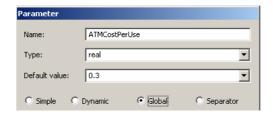
Define the parameters as following:



We specify that a working hour of a teller costs \$6.5 while idle teller hour costs \$4.0.



Create ATM cost per use parameter. Define the parameter as following:



Serving a customer at ATM costs \$0.30.

Note that it is possible to associate resource cost with a resource message by adding message class parameters and assessing resource costs in onSeizeUnit and onReleaseUnit actions of the ProcessQ object.

- Create timeUpdateCosts variable by clicking the *Variable* toolbar button and clicking the structure diagram. Create some more variables named as following:
  - tellersIdleTime
  - tellersBusyTime
  - tellersIdleCost
  - tellersBusyCost

These variables will accumulate time and cost statistics for tellers.

- **3** Create datasets named as following:
  - waitCost
  - serviceCost

Make sure the datasets created are not timed; that is, *Timed* option is not selected for all datasets. These datasets will store wait and service costs for each served customer.

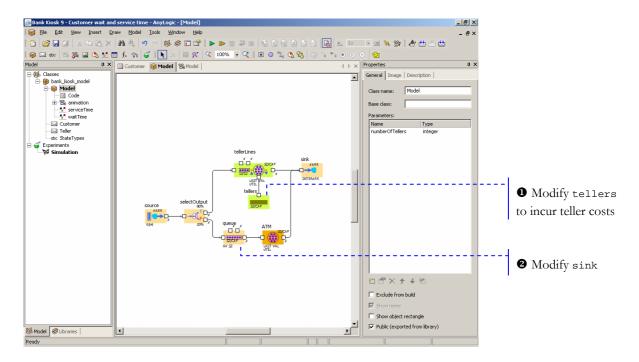
• Create an algorithmic function to update tellers cost and time statistics. Do it by clicking the *New Algorithmic Function* to button. Name it UpdateCosts and change its *Function type* to void.

```
double dt = getTime() - timeUpdateCosts;
  tellersIdleTime += tellers.size()*dt;
  tellersBusyTime += (tellers.capacity-
tellers.size())*dt;
  tellersIdleCost += tellersIdleTime*idleCostRate;
  tellersBusyCost += tellersBusyTime*busyCostRate;
```

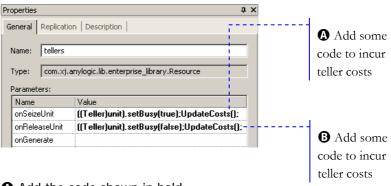
timeUpdateCosts = getTime();

Now we can calculate the total customer service cost, as well as the customer wait cost.

### ► Calculate customer service and wait cost







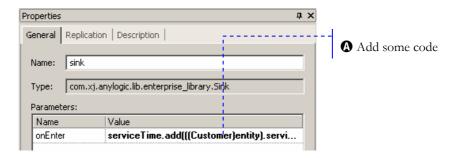
Add the code shown in bold:

```
((Teller)unit).setBusy(true); UpdateCosts();
```

Add the code shown in bold:

```
((Teller)unit).setBusy(true); UpdateCosts();
```

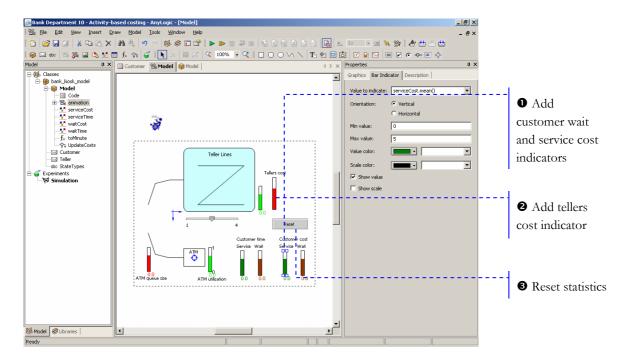
### **2** Set the following properties:



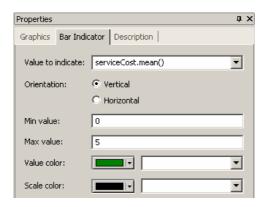
• Add the lines shown in bold to add exiting customer cost statistics to the cost datasets:

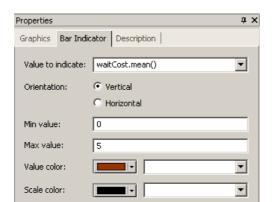
```
serviceTime.add(((Customer)entity).serviceTime);
waitTime.add(((Customer)entity).waitTime);
serviceCost.add(((Customer)entity).serviceCost);
waitCost.add(((Customer)entity).waitCost);
```

### ► Add cost indicators onto the animation



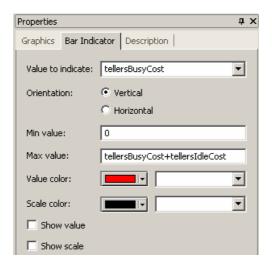
• Set up the following options for the customer service cost indicator:

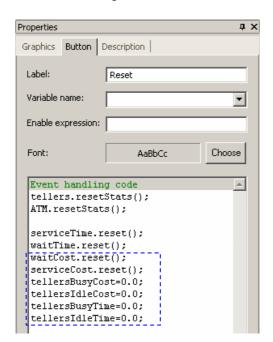




Set up the following options for the customer wait cost indicator:

Add indicator to show the idle-busy teller costs relationship. Set up the following options:





**3** Add the following lines to reset statistics:

Run the model by clicking the Run button. You will see statistics about customer service and wait cost. Now you can see where the cost comes from and discover how to improve efficiency and provide better customer service.

The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Bank Department 9 - Activity-based costing.alp.</u>

# 3. Shop Floor Model

In this section, we will consider the model of a factory. The factory processes parts at a processing station and then assembles a product from two parts of different types at assembly machine. The part supply provides parts of different types independently—each part interarrival mean time is 10 minutes. Parts are moved by a conveyor to the processing station. The conveyor moves a part with the speed of 200 feet per minute; each part occupies 10 feet on the conveyor. The processing station processes one part at a time, and the processing rate is 20 parts per minute. Having been processed, the part is moved by conveyors to the assembly station to finish processing. Two conveyors leading to the assembly station, each moving red or blue parts only, have the speed of 300 feet per minute. The assembly station processing rate is 20 assemblies per minute. Finally, finished parts are moved by a conveyor, which has the speed of 300 feet per minute.

# 3.1 Creating a new project

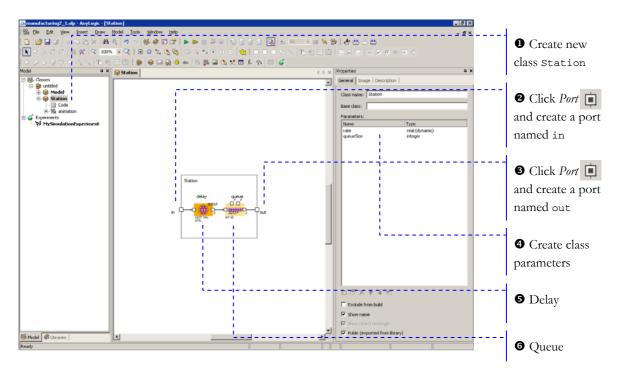
Create a new AnyLogic<sup>TM</sup> project as described in Section 1.1, "How to create a new AnyLogic<sup>TM</sup> model". Rename Main class to Model. We will consider each model time unit as a minute. Specify that the model is executed in *Real time* mode, and *Model time units* per second is 1, that means that one minute (one model time unit) is simulated in one second in real time mode (you can also execute the model in virtual time with the fastest speed).

### 3.2 Basic shop floor model

Now we will create a basic model, consisting of a part source, a conveyor and a processing station. Later on, we will add an assembly station with upstream and downstream conveyors.

Now we will create a class representing a processing station.

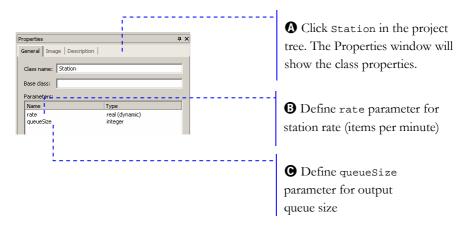
### Create a processing station



- To create a new class, click the *New Active Object Class* toolbar button. Name the new class Station. Class structure diagram opens automatically.
- 2 In the structure diagram, create in port.



- ♠ To edit the port name, you can click the port and press F2.
- **3** Create out port. Leave all properties by default.
- Parameters allow us to define processing time and queue size individually for each station.



**③** Select real as parameter type, and specify this parameter as *Dynamic* in the parameter creation dialog. Type the default value of 20.

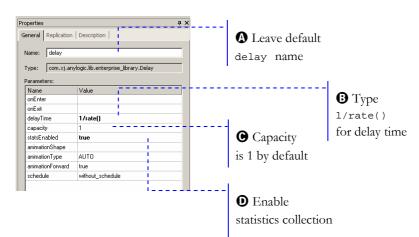


By selecting *Dynamic* we specify that the parameter is dynamic; that is, the expression you type for the parameter value for an object of the Station class is reevaluated each time the parameter is assessed. Therefore, you can specify dynamically changing expressions for the parameter value, like random numbers, and each parameter assessment will return the current expression value; for example, next random number.

In our case, we define station rate to be a dynamic parameter, because we suppose that rate can be changing over time.

**©** Queue size should be defined and used only once and need not be reevaluated. Therefore, we use *Simple* parameter with the type integer. Specify the default value of 2.

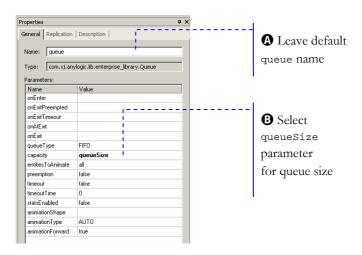
To assess dynamic parameters in your model, use parentheses that depict the function call; for instance, rate(). To assess simple parameters, just type a parameter name; for instance, queueSize.



**6** Create a Delay object and set the following properties:

- **③** Since station rate represents how many items are processed in a time unit, this expression will evaluate processing time.
- **6** We need the buffer object representing a "heap" of parts because a situation when the part cannot be placed on the conveyor immediately can occur.

Set up the following object properties:



**③** To link queue size parameter to class parameter, right-click the parameter row, choose *Export to Owner* from the shortcut menu, then *Select existing parameter*.



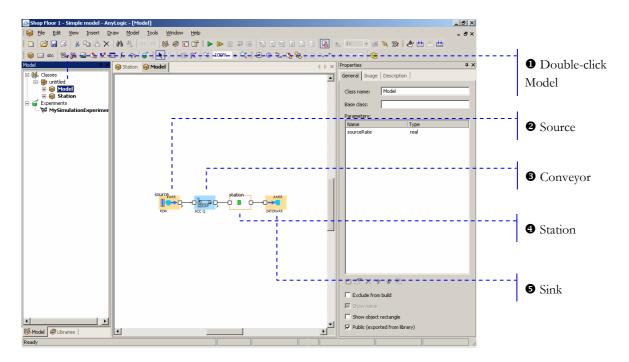
Then select queueSize class parameter from the list.



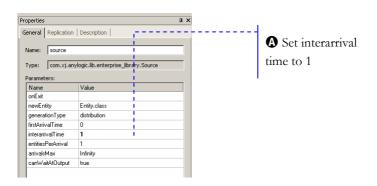
All the objects in the Enterprise Library have a unique appearance in the diagram due to the distinguishing picture. You can create an icon for your classes as well. To create an icon, right-click Station class in the tree and select *New Icon*. You can draw an icon in the diagram appeared.

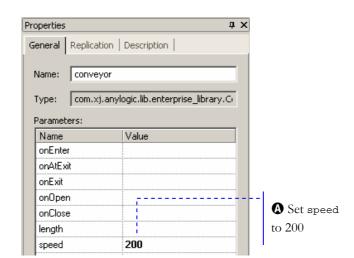
Now we will create a flowchart of our basic shop floor model.

### ► Create the flowchart



2 Set up the following properties for the source object:





**3** Set up the following properties for the conveyor:

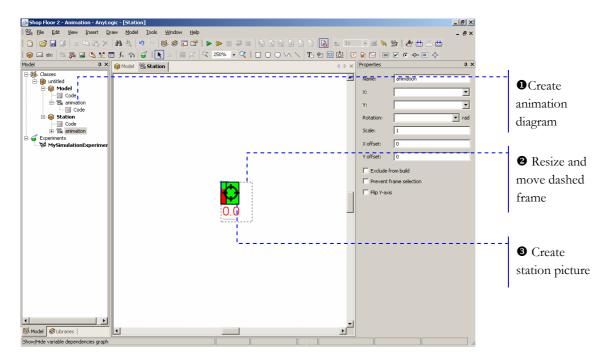
- 4 Leave all properties of the station object by default.
- **6** Leave all properties of the Sink object by default.

Click Run to start the model.

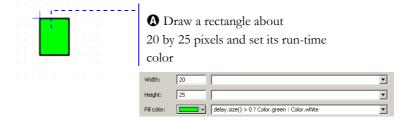
The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Shop Floor 1 - Simple model.alp.</u>

# 3.3 Animating the model

#### ► Create station animation

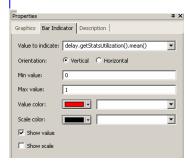


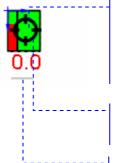
- **2** Resize the frame to be about 30 by 30 pixels and put the left top frame corner onto the crosshair origin.
- 3 Draw the station picture.





② Draw a utilization indicator using a bar indicator. Set transparent fill color, turn off scale, set max value to 1 and min value to 0, and set value to indicate delay.getStatsUtilization().mean()



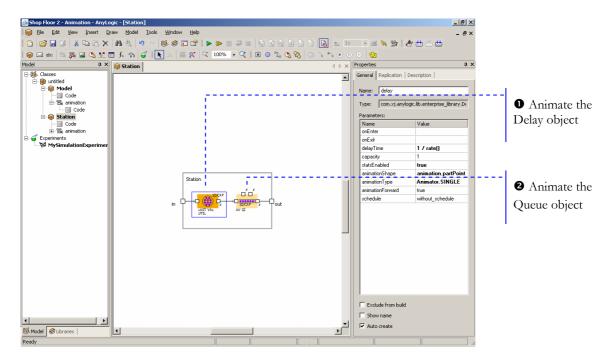


• Click *Pivot* and place a point to indicate the position of the part being processed

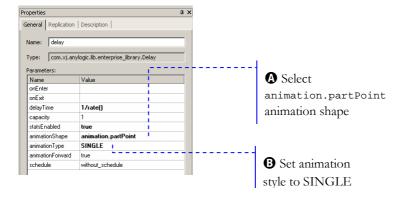
• Name the point partPoint

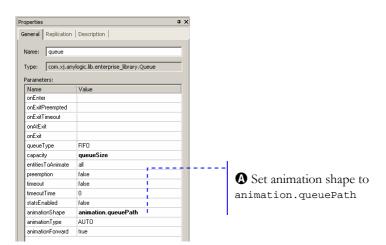
**G** Create a polyline to display parts in the output queue. Name polyline queuePath and hide it at run time by setting *Visible* to false

### Animate the station



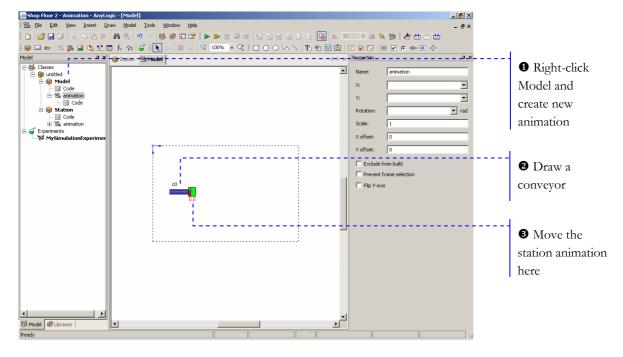
• Set up the following animation properties for the Delay object:





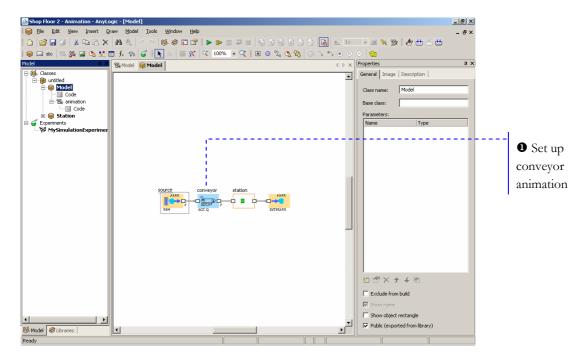
**2** Set up the following animation property for the Queue object:

### ► Create the model animation

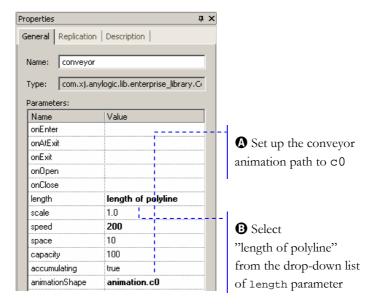


- Draw an upstream conveyor. First, draw a thick blue polyline as the conveyor background, set the width of 15. Second, draw a thin white polyline (set the width of 1) over the blue one; that will represent the part movement path. Name the second (thin and white) polyline c0.
- The encapsulated animation of the station should automatically appear on the model animation. If not, then you should add encapsulated animation on the animation diagram by yourself and choose Station in its *Object* property.

#### ► Animate the model



• Set up the conveyor properties:



**3** Polyline length will be measured (in pixels) and set up as the conveyor length. Note that scale parameter can be used to convert pixel length to, for example, feet.

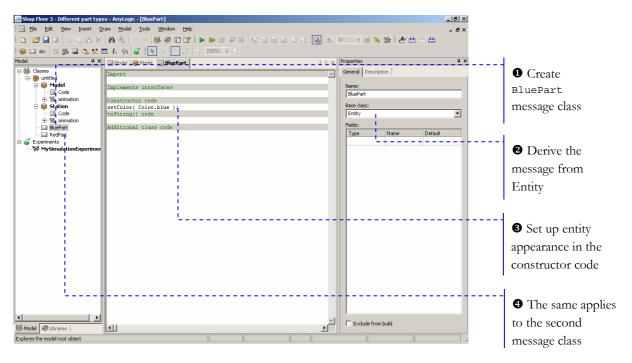
Click Run to start the model.

The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Shop Floor 2 - Animation.alp.</u>

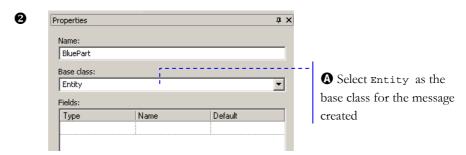
# 3.4 Different entity types

The factory works with two part types. We will visually depict them as red and blue parts. Now we will create different entity types for each kind of parts, and set up the visual appearance.

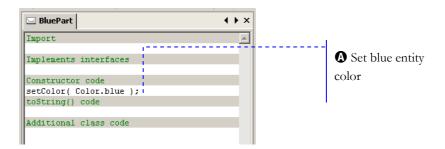
### Create classes for different part types



● To create a new message class, click the *New Message Class* ■ toolbar button. Name the message class BluePart.

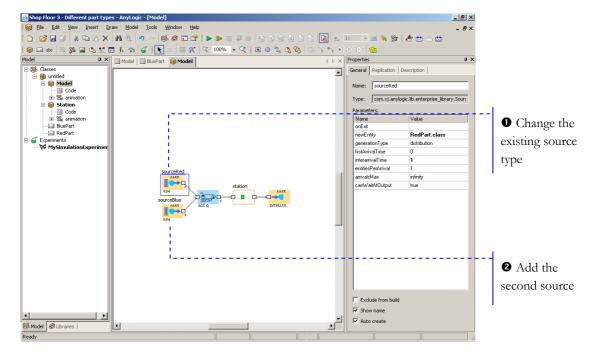


- ⚠ Entity class is defined in the Enterprise Library.
- **3** Change appearance using constructor code.



- **①** To set the entity color, we use the setColor() function of the Entity class. Entity message class has certain functions and certain fields, like priority field. For more information about Entity class, please refer to *Enterprise Library Reference Guide*.
- Create RedPart message doing the same as for BluePart except setting color to red by typing setColor(Color.red);.

### ► Create the sources of different part types



- Select RedPart as newEntity parameter for this source object. Keep interarrival time of 1.
- **2** Select BluePart as newEntity parameter for this source object.

#### Set interarrival time of 2.

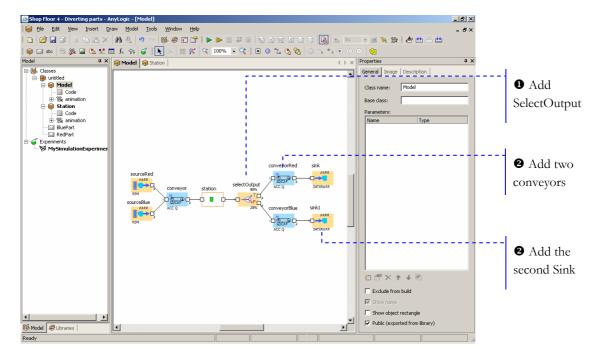
Click Run to start the model. You will see red and blue parts moving along the conveyors.

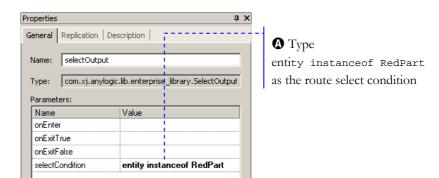
The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Shop Floor 3 - Different part types.alp.</u>

# 3.5 Diverting parts based on the part type

The assembly station will produce a product of two parts: red and blue. Therefore, we need to sort the parts first and assemble the product from the parts of different types. Now we will model how the parts of different types are diverted to different conveyors.

### ► Modify the flowchart

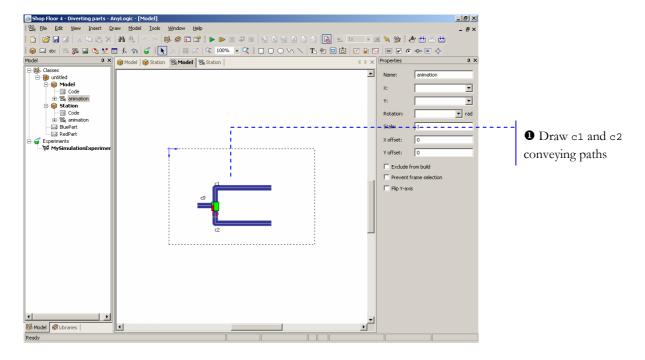




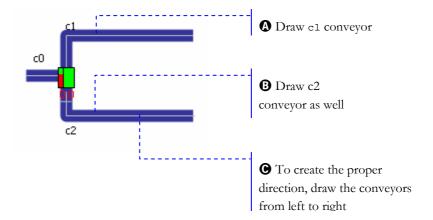
• Add SelectOutput object and set up the following properties:

- ⚠ This is a user-defined routing condition. It determines the type of the entity about to exit and diverts red parts to the upper conveyor, and blue parts to the lower. Current entity is accessed as entity. Its type is determined by the instanceof Java<sup>TM</sup> operator. If the condition evaluates to true, the upper conveyor is taken, otherwise the lower.
- Name the upper conveyor conveyorRed and the lower conveyor conveyorBlue. Set the conveyor speeds of 300.
- 2 Add the second Sink object. Leave object properties by default.

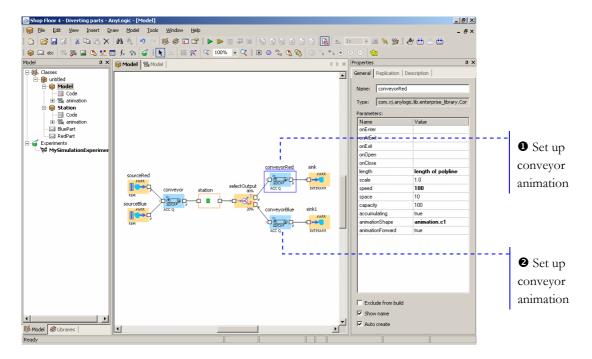
#### ► Draw conveyors in the animation



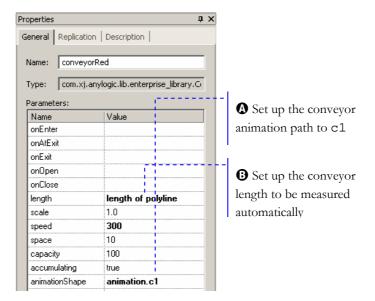
### 2 Draw the animation as shown in the following picture:



### ► Animate the conveyors



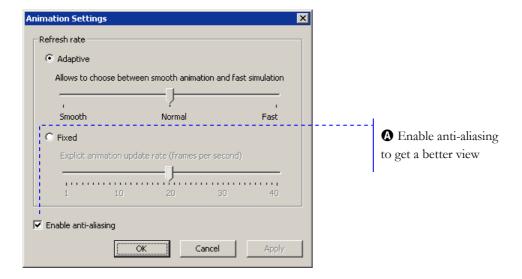
• Set up the conveyor properties:



2 Set up the second conveyor in the similar way except set up animation path to c2.

Now run the model by clicking  $Run \triangleright$ .

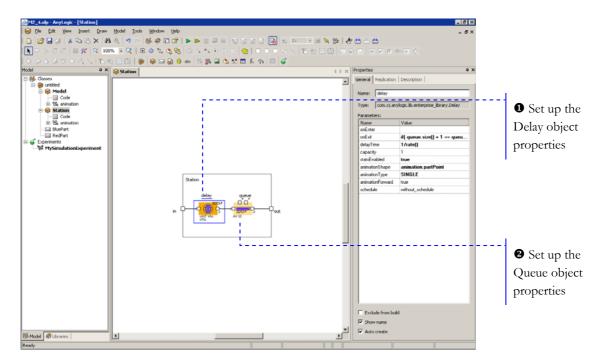
- The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Shop Floor 4 Diverting parts.alp.</u>
- To get a better view at run time, you can click *Animation settings* toolbar button and select *Enable anti-aliasing* option.



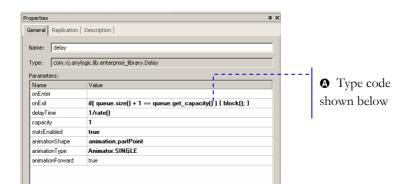
# 3.6 Blocking the station

Whenever the downstream conveyor cannot accept entities, the station should stop. This is known as a block condition. Now we will introduce station block ability.

### ► Add station block ability



• Block the Delay object whenever the queue becomes full.



**A** Type the following code as "on exit" reaction:

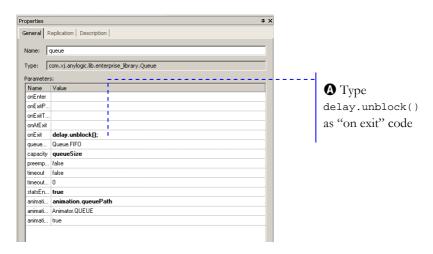
```
if( queue.size() + 1 == queue.get_capacity() ) block();
```

This code compares the current queue size obtained by queue.size() function with the capacity of the queue; the capacity property is obtained by get\_capacity() function. Plus one stands for the entity exiting the Delay object.

In AnyLogic<sup>TM</sup>, you can obtain the property value or set the property value using functions  $get_x()$  or  $set_x()$ , where x is the name of the property you need.

In our example, if the entity exits the Delay object and the queue will be full with counting entity, the Delay object blocks itself by calling its block() function. Blocking means that the Delay object will not accept any entities for processing until its unblock() function is called.

2 Unblock the Delay object once an entity exits the queue.



• We unblock the Delay object when an entity exits queue, and the queue now has a free place.

Note that we always call the unblock() function, even if the Delay object is not blocked. It is valid to invoke the unblock() function for the object that is not blocked. However, if you want to know if an object is blocked, you can call the object's blocked() function.

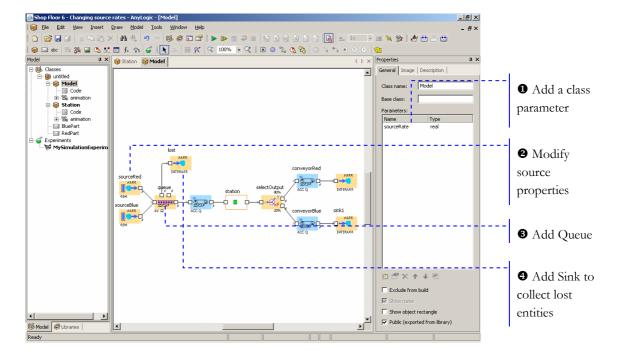
Now, having created the block behavior of stations, we can run the model again. Click Run to start the model. Now the station will be blocked when the downstream conveyor cannot accept entities.

The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models</u> \ Shop Floor 5 - Blocking the station.alp.

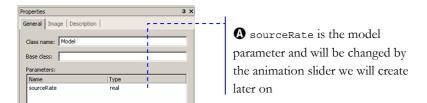
# 3.7 Changing source rates interactively

Now we will make the source rate changeable. We will introduce the corresponding control element in the animation to change the source rate interactively.

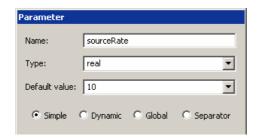
#### ► Set source rate



• Add the class parameter for the source rate. Click Model item in the tree, and create the following parameter:

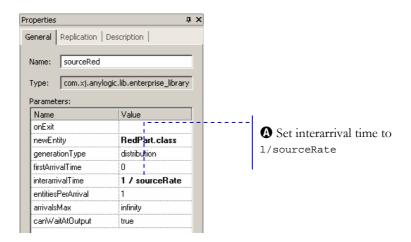


• Select real for the parameter type, name the parameter sourceRate and set the default value to 10.



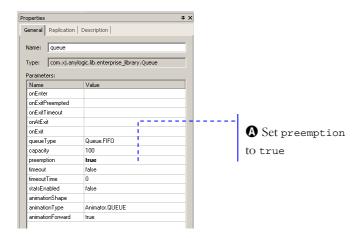
**2** For both the Source objects, set the interarrival time.

For the upper Source object:



Set the same property for the lower Source object.

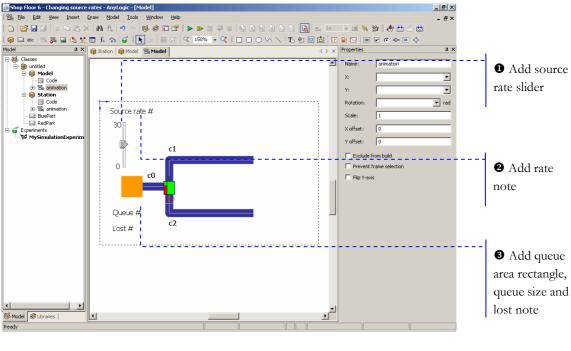
We add a queue to store the entities arrived until they can be taken on the conveyor. Set the following queue properties:

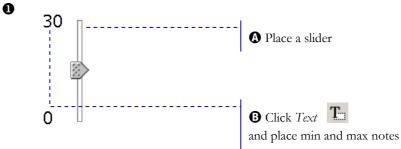


- **a** By enabling preemption, we specify that if the queue capacity becomes exceeded, the arrived entity exits via outputPreempted port on the top of the queue object. To accept those entities, we will place a Sink object. For more information about preemption, please refer to *Enterprise Library Reference Guide*.
- Place a Sink object and connect it to the outputPreempted queue port; that is, the left port on the top of the Queue object.

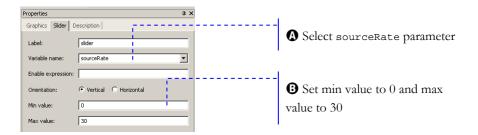
Name this Sink object lost.

#### ► Add rate controls to the animation



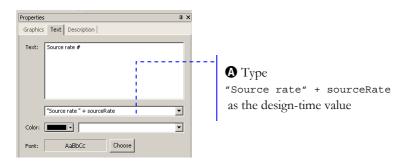


For the slider created, set up the following properties:

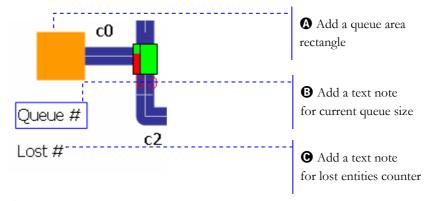




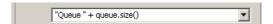
To show the actual source rate value at run time, specify the text note run-time property:



Using the same approach, add text notes for the current queue size and lost entities counter:



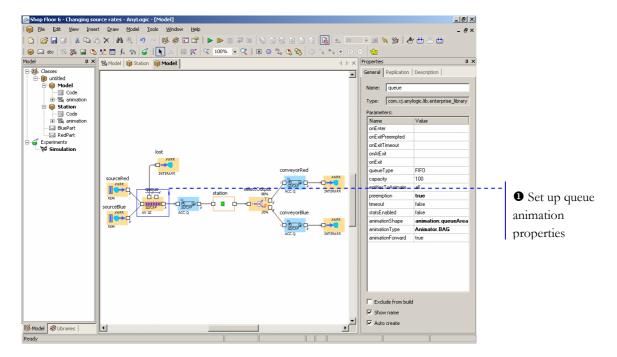
- Name the rectangle queueArea. Choose the fill color and line style you like, for example turn off the lines and set orange fill color.
- **3** Type "Queue #" as design-time text, and specify the following run-time text:



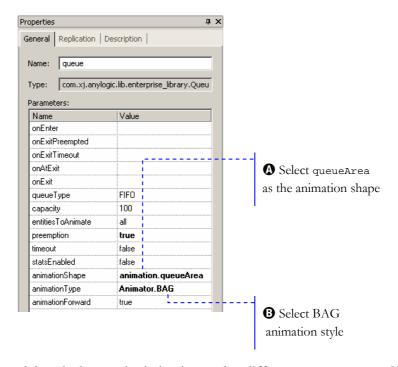
• Type "Lost #" as design-time text, and specify the following runtime text:



### Animate the queue



• For the queue, set the following animation properties:



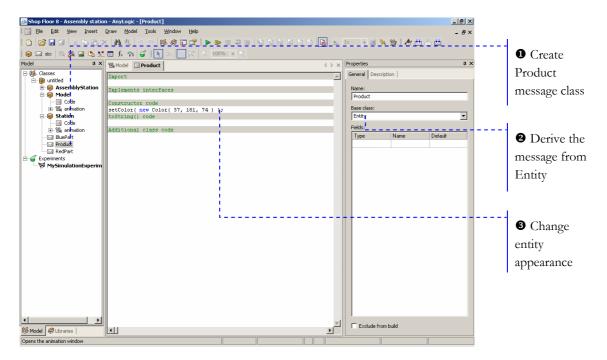
Now we can run the model and observe its behavior under different source rates. Click  $Run \triangleright$  to start the model.

The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Shop Floor 6 - Changing source rates.alp.</u>

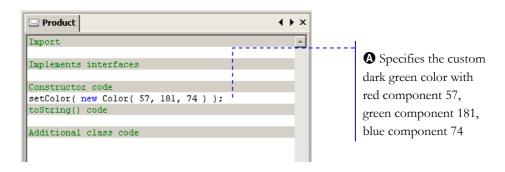
# 3.8 Assembly station

Now we will create an assembly station. Before creating the station, we will create new Product entity type.

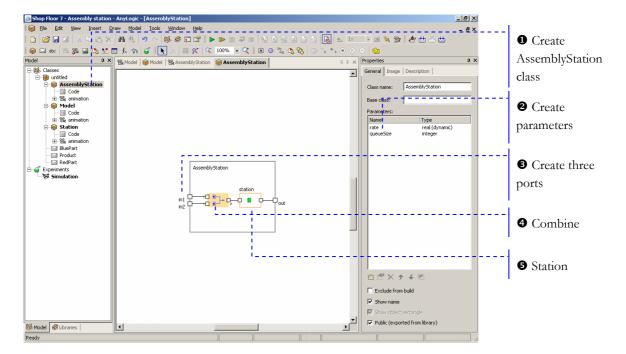
### **▶** Create Product entity



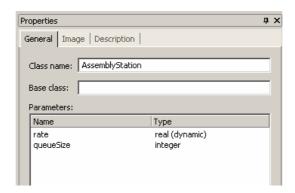
**3** Set the custom product color:



### ► Create an assembly station



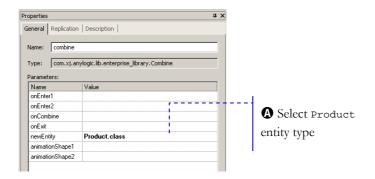
Define two assembly station parameters. Define a new parameter rate of type real and specify that it is *Dynamic*. Define also parameter queueSize of type integer (this will be a simple, not a dynamic parameter).



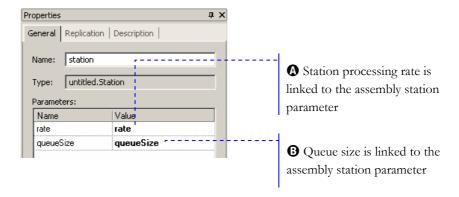
Set the default value of rate of 20 and queueSize of 2.

**3** You can name the ports in1, in2, and out. Leave default port properties.

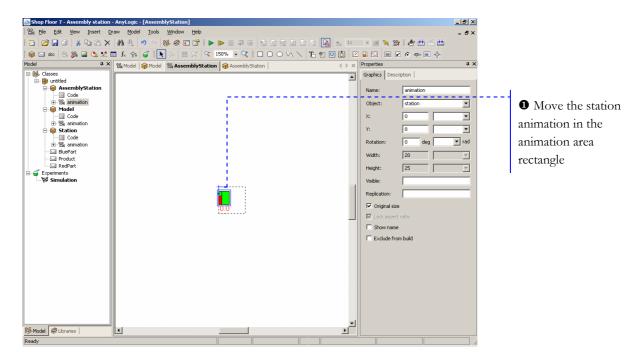
• Set up the following properties for the Combine object:



**6** Set up the following properties for the Station object:

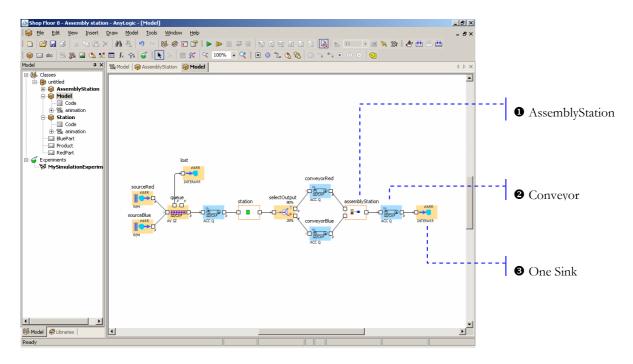


### ► Adjust AssemblyStation animation

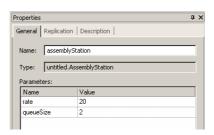


Now we can test the assembly station created.

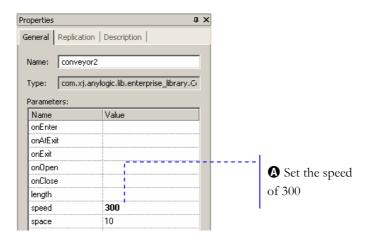
### Add an assembly station to the flowchart



• Add an assembly station and leave all properties by default:

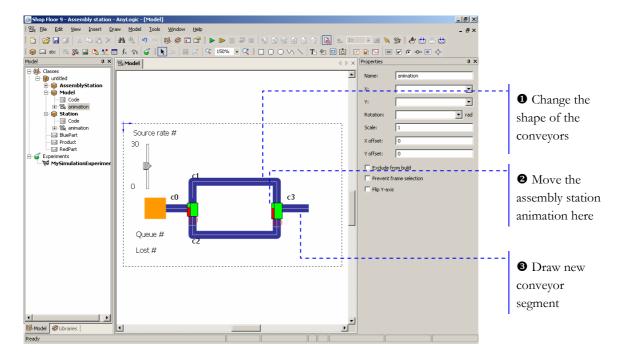


2 For the conveyor created, specify the following:



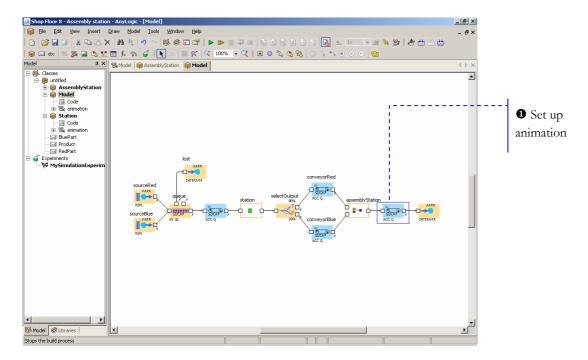
Instead of two Sink objects, place just one. Check that it is named sink.

#### **▶** Draw animation

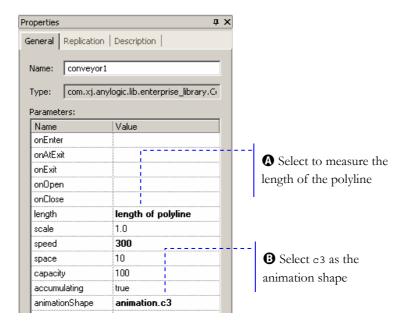


- Make c1 and c2 the conveyors leading to the assembly station.
- **2** Place the automatically appearing animation of the assembly station here.
- **3** Draw new c3 conveyor segment leading from the assembly station.

### Set up animation



• Specify the following animation properties for the conveyor:



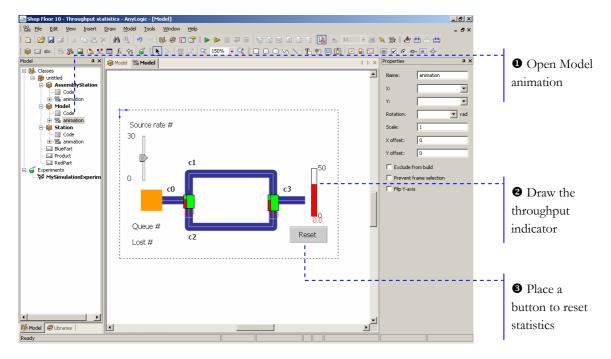
We finished creating our shop floor model. Click Run to start the model.

The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Shop Floor 7 - Assembly station.alp.</u>

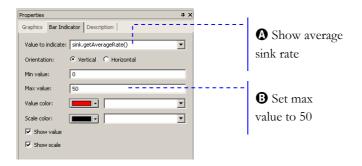
# 3.9 Displaying throughput statistics

Now we will show throughput statistics.

### ► Show throughput statistics



2 For the bar indicator, set up the following properties:



⚠ Type sink.getAverageRate() to display average exit rate.

Properties

Graphics Button Description

Label: Reset

Variable name: 
Enable expression:

Font: AaBbCc Choose

Event handling code 
sink.reset();

3 Type

**3** Resize the button as necessary and set the button label.

Now we can run the model and see how the throughput statistics is collected. Click  $Run \triangleright$  to start the model.

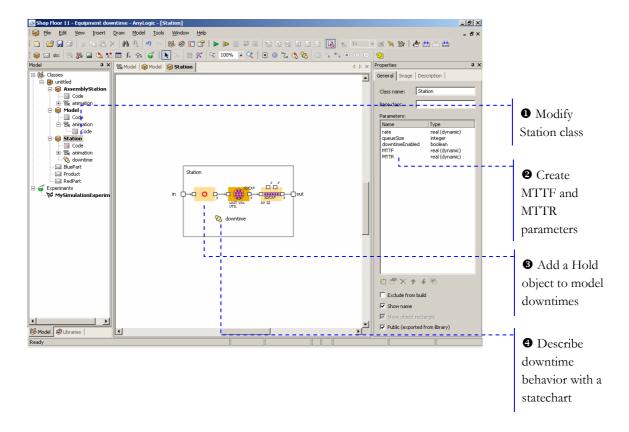
The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Shop Floor 8 - Throughput statistics.alp.</u>

# 3.10 Equipment Downtime

Equipment downtime and maintenance period can have a great impact on the factory performance. You can simulate and analyze the equipment downtime consequences to improve the performance.

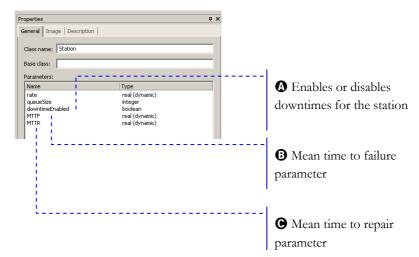
Now we will introduce station downtime.

#### ► Create station downtime

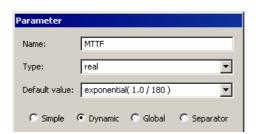


• Double-click Station in the tree to open the structure diagram.

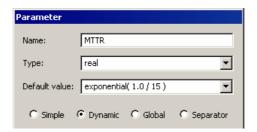
We create station parameters for mean time to failure (MTTF) and mean time to repair (MTTR).



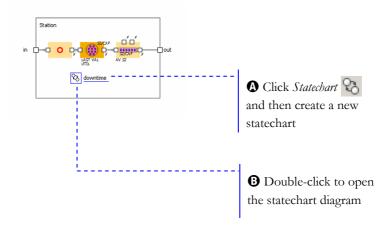
- Create downtimeEnabled parameter of type boolean. Specify true as the default value. This parameter will enable or disable downtime for a station.
- **3** Create MTTF parameter of type real and specify that it is *Dynamic*. As a default value, we set up time to failure to be exponentially distributed with the mean of 3 hours (180 minutes). Note that we should specify rate for exponential() function, and to obtain rate we use the inverse value (note that we use 1.0 instead of 1 because 1/180 will return 0 as both numbers are integer).

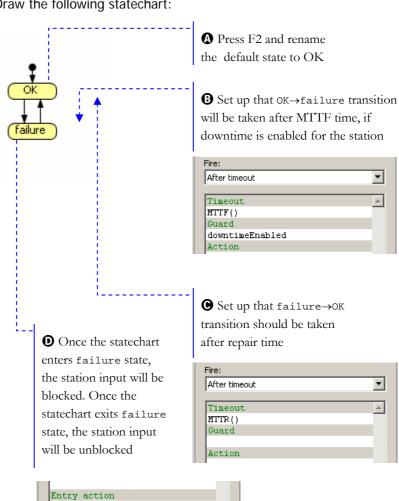


**©** Create MTTR parameter of type real and specify that it is *Dynamic*. As a default value, we set up time to repair to be exponentially distributed with the mean of a quarter of an hour.



- The Hold object will block the input during downtime. Object is named hold by default; keep this name as we will use it later on.
- We define downtime behavior visually with a statechart:



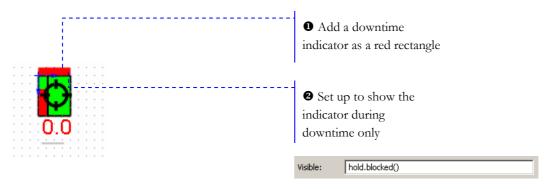


### Draw the following statechart:

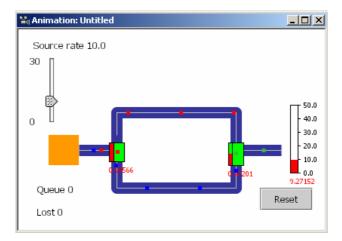
Now the station will go down in a random time. To indicate downtime, in the animation diagram we will draw a downtime indicator next to the station. The alternative approach that can be easily implemented as well, is to change station run-time color to be red during downtime.

hold.block(); Exit action hold.unblock();

#### ► Show downtime in animation



Now you can click Run to start the model execution. You will see the picture like the one shown below:



The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Shop Floor 9 - Equipment downtime.alp.</u>

# 4. Ophthalmology Department Model

In this section of the tutorial we will build a model of a typical ophthalmology unit. Patients arrive to the department to undergo the ophthalmoscopy procedure. They are held in the waiting room until some procedure room becomes available. Then patient moves to this procedure room escorted by a nurse and waits for the ophthalmologist to come and make an examination. The procedure is performed using an ophthalmoscope. Ophthalmoscopes are stored in the storage room and brought by doctors to the procedure room just before the procedure begins. Following the procedure, the doctor transports the ophthalmoscope back to the storage room and returns to the staff lounge, and the patient leaves the ophthalmology department.

We will construct our model using Enterprise Library advanced transportation. Advanced transportation is a set of objects for defining and using complex networks with resources. Entities can move along paths of the network and use resources located in that network.

# 4.1 Creating a new project

Create new model as described in Section 1.1, "How to create a new AnyLogic<sup>TM</sup> model". Rename Main class to Model. Using *Simulation* in the *Experiments* tree, specify that the model is executed in real time mode and one model time unit will be executed in one second.

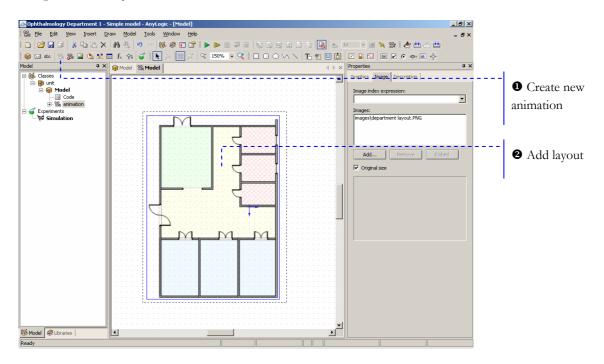
### 4.2 Creating a model animation

Now we will draw the model animation since the logical structure of the model is generated from the animation you draw. To simplify drawing, we will add the model layout first.

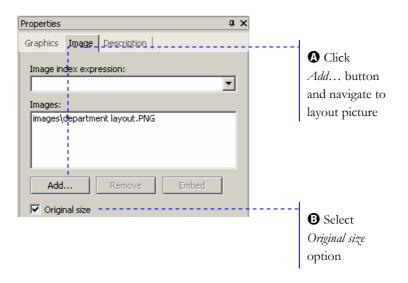
You can draw the department layout in AnyLogic<sup>TM</sup> using the animation editor, or you can import any picture as the layout. The drawing approach is good for prototyping, when you want to experiment with draft layouts. The image approach is excellent for working with an existing layout.

Now we will add the department layout.

### ► Add department layout



- To create a new animation, click the *New Animation* <sup>™</sup> toolbar button.
- Add the department layout. Click the *Image* toolbar button, and click the animation diagram to place a new image. Set up the following properties:



**A** Navigate to the layout picture of our system.

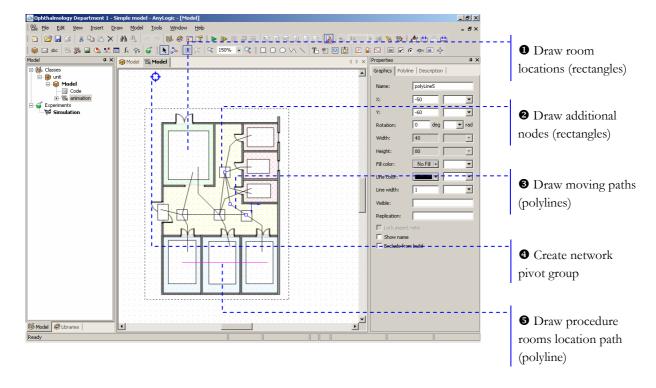
The layout picture we will use is <a href="Examples \ Enterprise Library">Examples \ Enterprise Library</a>
<a href="Tutorial Models \ images \ department layout.png">department layout.png</a>

**③** To preserve necessary picture size, select the *Original size* option.

Now we will draw the model animation. Drawing an animation, we define the network of the advanced transportation model, where rectangles represent network nodes and polylines—network links.

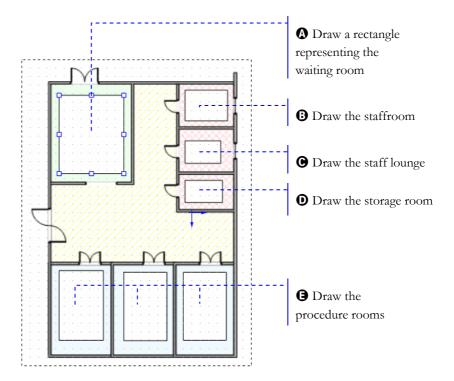
We will draw a rectangle for each department room and connect rectangles with polylines playing the role of moving paths in our model.

#### ▶ Draw model animation

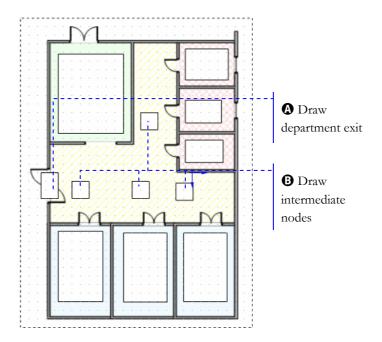


Ophthalmology department has the following functional areas: waiting room, three procedure rooms, storage room for ophthalmoscopes and private office spaces for medical staff including staffroom and staff lounge.

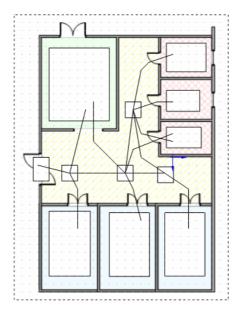
Draw rectangles representing department rooms using the *Rectangle* drawing tool. Resize rectangles to fit into the corresponding areas of the layout as shown in the figure below:



- ♠ Draw a rectangle representing the waiting room. Name it waitingRoom.
- 3 Name the rectangle staffroom.
- Name the rectangle staffLounge.
- Name the rectangle storageRoom.
- **G** Draw three rectangles named procRoom1, procRoom2 and procRoom3 representing the procedure rooms.
- To make moving in our model more sophisticated, we will also add some additional rectangles to represent intermediate moving destinations.



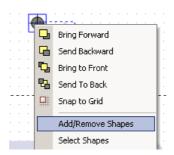
- $\ensuremath{\boldsymbol{\Omega}}$  Draw a rectangle representing the department exit. Name it exit.
- **9** Draw four additional rectangles standing for intermediate network nodes and place them as shown in the figure. Name rectangles upNode, leftNode, middleNode and rightNode according to their location on animation.
- Using the *Polyline* drawing tool, draw polylines as shown in the following figure.



Polylines represent moving paths in the model. To define a correct model network, connect adjacent nodes, namely connect:

- leftNode with exit, waitingRoom, procRoom1 and middleNode;
- middleNode With waitingRoom, procRoom2, storageRoom, rightNode and upNode;
- rightNode with procRoom3 and upNode;
- upNode with storageRoom, staffLounge and staffroom.
- Note that all end points of polylines should necessarily be inside the connected rectangles.
- Create pivot group and name it networkPivot. The logical structure of the network will be constructed from the animation elements added to the pivot group only.

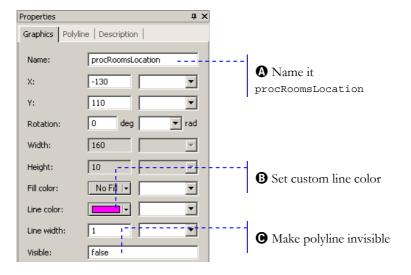
Add all created shapes to the pivot group. Right-click the pivot shape and choose *Add/Remove shapes* from the popup menu.



Then select all shapes, and click on the diagram to add them to the pivot.

**6** Draw a polyline connecting rectangles representing the procedure rooms. We will use it later on.

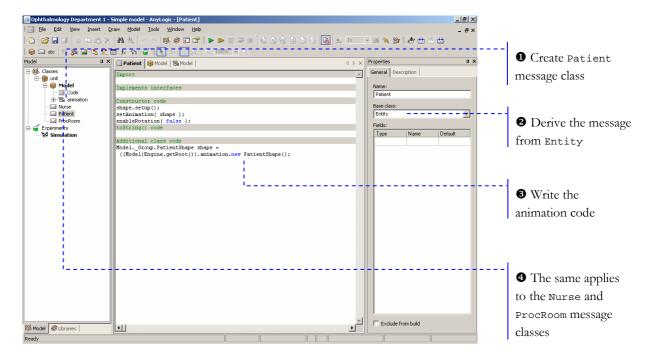
Place polyline points inside the procRoom1, procRoom2 and procRoom3 rectangles. Set the following properties:



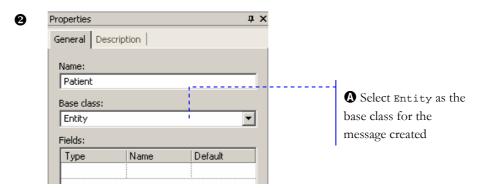
# 4.3 Creating entity message classes

We need to define new message classes for each resource available in our model. Also, we will create a message class to represent patients. We will assign animation to the message classes created to customize entities animation.

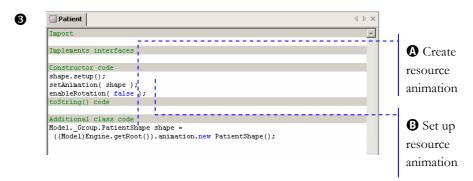
#### Create message classes



• Create Patient message class by clicking the *New Message Class*I toolbar button. Name the message class Patient.



• You need to derive messages from the Entity message class in order to use messages with the Enterprise Library.



♠ To create a PatientShape symbol instance, write the following code in the Additional class code section:

```
Model._Group.PatientShape shape =
((Model)Engine.getRoot()).animation.new
PatientShape();
```

This code creates a new dynamic pivot instance.

**3** To set up the animation, write the following code in the *Constructor code* section:

```
shape.setup();
setAnimation( shape );
enableRotation( false );
```

Oreate Nurse message class to represent nurse resource units. Do it in the same way except the code you type in the *Additional class code* section should be the following:

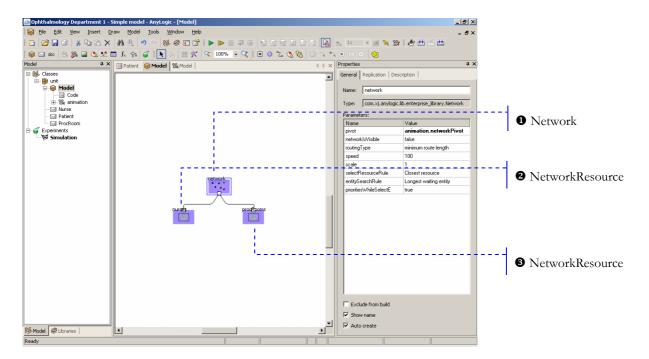
```
Model._Group.NurseShape shape =
  ((Model)Engine.getRoot()).animation.new NurseShape();
```

Create ProcRoom message class to represent procedure rooms resource units. Set Entity as the base class. Do not write any animation code since these resources are static and we do not need to animate them.

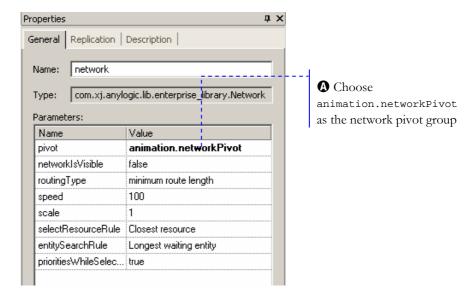
# 4.4 Defining the model network

Now we need to add objects describing the network and resources available in it. The resources may be of three types: staff, portable and static. In our example, nurses and doctors are staff resources, scopes are portable resources, and procedure rooms are the static ones. Now we will define nurse and procedure room resources. We will define doctor and scope resources later on.

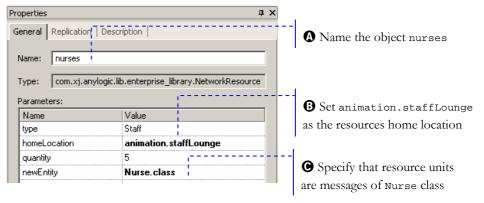
#### ► Describe the model network



• Create a Network object. Network object defines the network. Set the following properties:

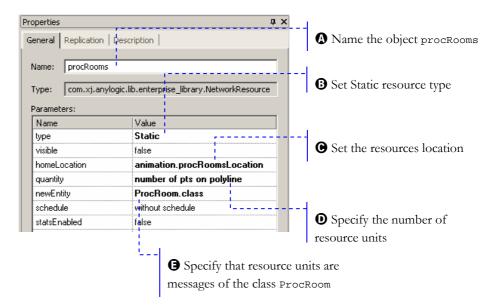


- ♠ Choose the pivot group containing shapes standing for network nodes and links. Thus we associate the defined network structure with this Network object.
- Create a NetworkResource object and connect it to the Network object. NetworkResource describes resources of a particular type. This one will describe nurse resources. Set the following object properties:



**3** Specify the home location of the resource. A staff resource unit returns there if it gets idle.

**3** Create a NetworkResource object describing procedure room resources. Set the following object properties:

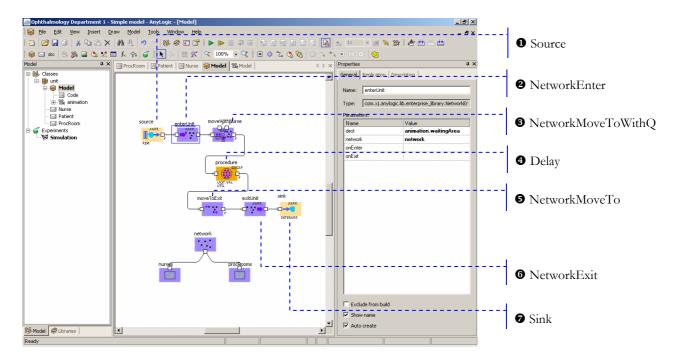


- **©** A static resource always resides at its home location. There can be a number of resource home locations. In this case you need to draw a polyline with points lying in the corresponding rectangles and specify it as the object's homeLocation. Choose animation.procRoomsLocation polyline created beforehand for this purpose.
- Specify that the resource object has the number of resource units equal to the number of points of the specified polyline.

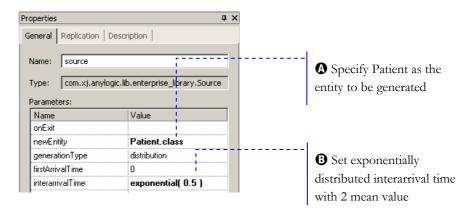
# 4.5 Creating a flowchart

Now we will create a flowchart of our model.

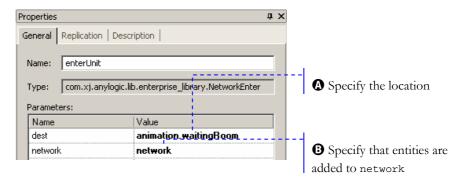
#### ► Create a flowchart



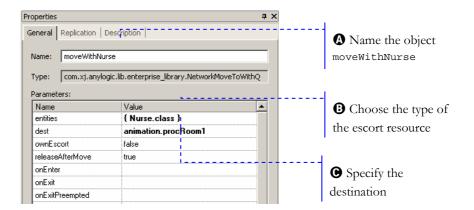
• Add a Source object. Set the following properties:



2 NetworkEnter object adds entities to the specified location in a network. Set the following properties:



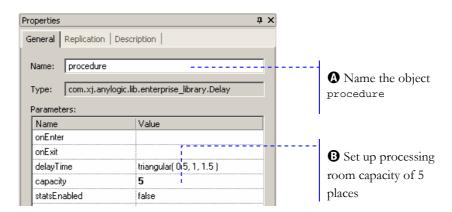
- ♠ Choose animation.waitingRoom as entities destination location. Patients will arrive at the department waiting room.
- **3** Specify the Network object describing the network, to which new entities will be added.
- NetworkMoveToWithQ object moves the entity to the specified location escorted by the staff resource unit. We add this object since we need patient to move to a procedure room escorted by a nurse.



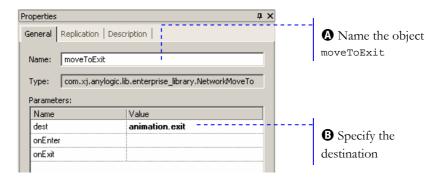
- **3** Choose Nurse class as the escort resource type.
- Choose animation.procRoom1. At this point, we will specify that all patients are examined at the first procedure room only.

Delay object delays entity for the specified time that stands for the ophthalmoscopy.

Set up the following object properties:



NetworkMoveTo object moves entity from the current location to a new one. We add this object to model how patients are leaving the department. Set up the following properties:

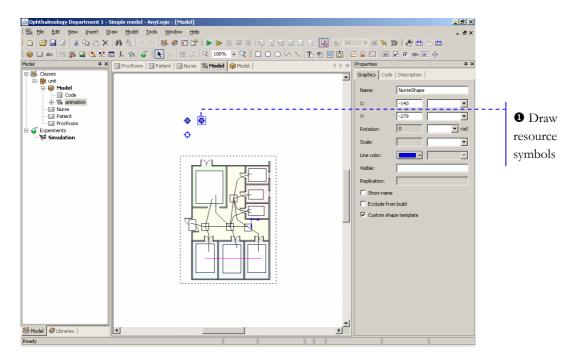


- **3** Patients will move to the destination you specify. Choose animation.exit corresponding to the unit exit.
- **6** The NetworkExit object removes entities from the network. Leave all properties of the NetworkExit object by default.
- Add a Sink object to finish the flowchart. Leave all properties of the Sink object by default.

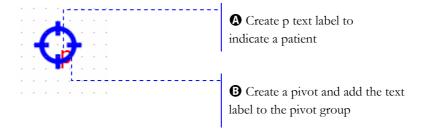
# 4.6 Animating nurses and patients

Now we will create the resource symbols to customize the resources appearance.

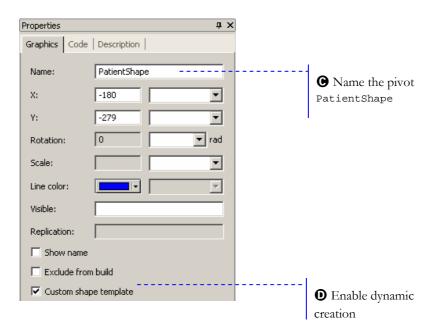
### ► Draw resource symbols



**1** Draw the animation for patient.



• Create a text label by clicking the *Text* toolbar button and then clicking the animation diagram. Set red text font of size 7.

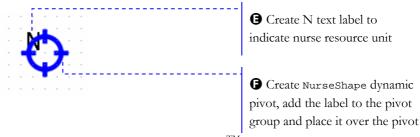


#### **©** Create a dynamic pivot.

• Name all pivots as shown in the pictures, as we will use those names to animate the system.

Add the text label to the pivot group. Right-click the pivot, choose *Add/Remove shapes* from the popup menu, then click the label to add it to the pivot group. Then place the label right on the pivot shape.

Do the same for the nurse symbol.



We have finished creating a simple model using  $AnyLogic^{TM}$  advanced transportation. Now you can run the model by clicking the Run button. You can see that the model behaves correct: patients arrive at the waiting room, then go to the first procedure room escorted by a nurse and after some time leave the ophthalmology department.

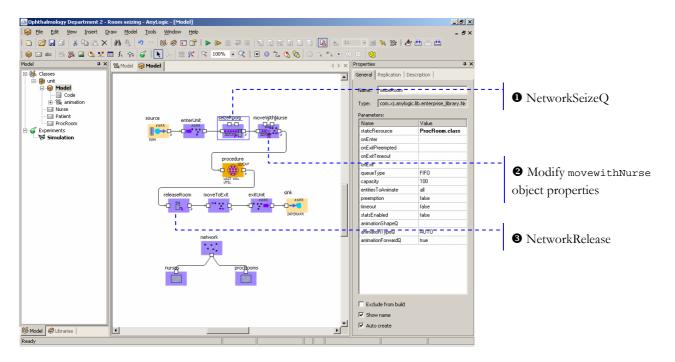
To adjust the execution speed, use *Decrease model speed* and *Increase model speed* toolbar buttons.

The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Ophthalmology Department 1 - Simple model.alp.</u>

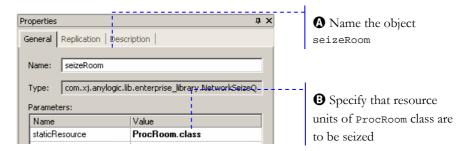
### 4.7 Adding room seizing logic

At this point, all patients are examined in the first procedure room only. Moreover, several patients are examined in the same procedure room at the same time. Now we will improve our model by adding room seizing logic. We will model procedure rooms as static resources. Patients will move now to any of three procedure rooms. The room will be occupied for the examination time so that no one else can be examined there at this time.

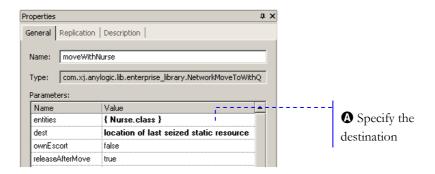
### ► Modify the flowchart



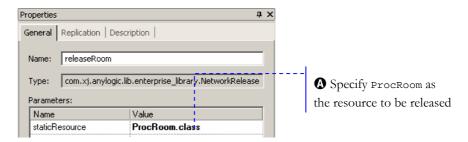
• Add a NetworkSeizeQ object. NetworkSeizeQ object seizes static resources. We add this object to model procedure room seizing by a patient. Set the following properties:



2 Set up the following object properties:



- $oldsymbol{\Omega}$  Choose location of last seized static resource. Now patients will move for the examination to the recently seized procedure room.
- NetworkRelease object releases previously seized static resources. We need this object to release the procedure room after the procedure. Set the following properties:



Run the model by clicking the Run button.

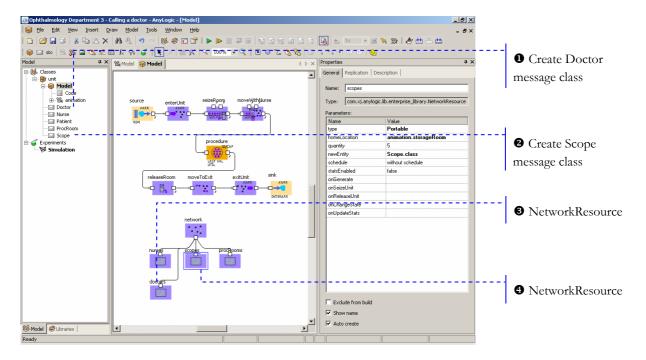
The reference model for this point is <u>Examples \ Enterprise Library Tutorial Models \ Ophthalmology Department 2 - Room seizing.alp.</u>

# 4.8 Adding doctor call logic

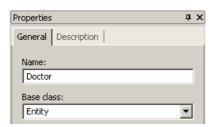
Now we will complete our model definition by modeling how ophthalmologist is called to the procedure room to perform the examination. Ophthalmologist picks an ophthalmoscope from the storage room on his way to the procedure room, and returns it back after the procedure.

First, we will create special message classes for the new resources and describe these resources using NetworkResource objects.

#### ► Define doctor and scope resources



• Create new Doctor message class – an entity representing an ophthalmologist. Derive new message class from Entity:



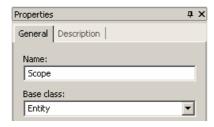
♠ To create a DoctorShape symbol instance, write the following code in the Additional class code section:

```
Model._Group.DoctorShape shape =
  ((Model)Engine.getRoot()).animation.new
  DoctorShape();
```

**③** To set up the entity animation, write the following code in the *Constructor code* section:

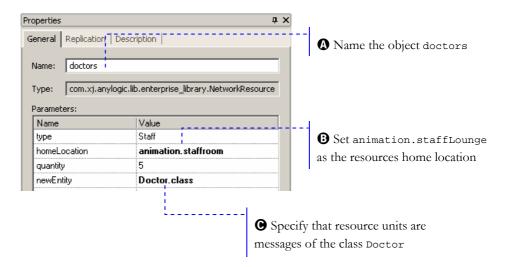
```
shape.setup();
setAnimation( shape );
enableRotation( false );
```

Create Scope message class – an entity representing an ophthalmoscope.

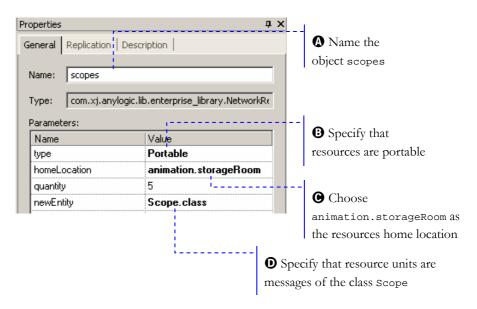


Do not write any animation code for the Scope class since we do not need to change the default entity appearance.

Add a NetworkResource object to describe resources of the Doctor type. Set the following properties:

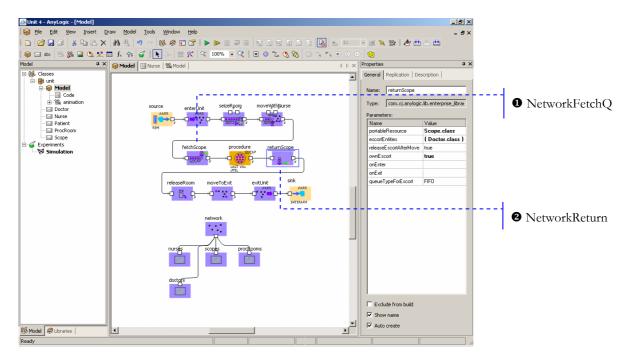


• Add a NetworkResource object to describe a set of scope resource units. Set the following properties:

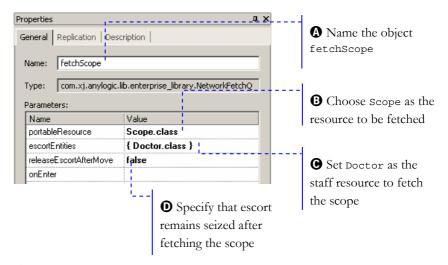


Now we will add some objects to the flowchart to model doctor call.

### ► Modify the flowchart



• Create a NetworkFetchQ object. The object allows fetching the portable resources by staff to a current location of the entity. Set the following properties:

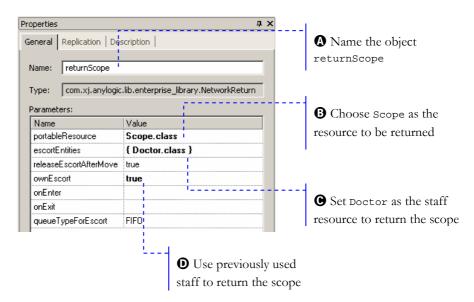


- **©** Choose Doctor as the type of the escort resource unit. If needed, portable resource can be fetched by a number of staff resources. See *Enterprise Library Reference Guide* for details.
- After resource has been fetched the escort is released or remains seized. Since a patient need to be overhauled by a doctor,

the doctor stays to examine the patient.

NetworkReturn object returns the portable resources by staff. We add this object since ophthalmoscopes should be returned by doctors to the storage room after the procedure.

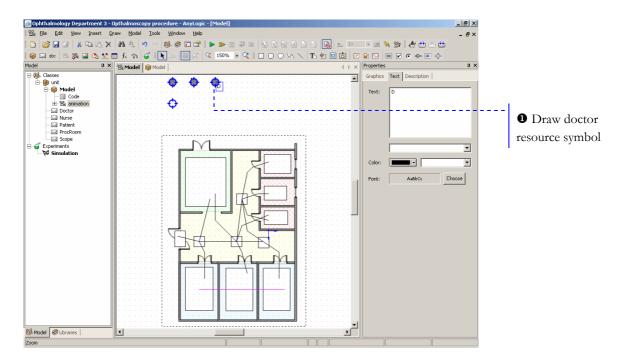
Set the following properties:



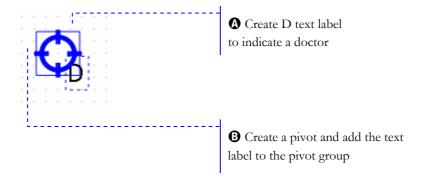
**©** An entity either can call a new staff to return the resource or can use a previously seized staff. We specify that the same doctor that has fetched the ophthalmoscope returns it to the storage room.

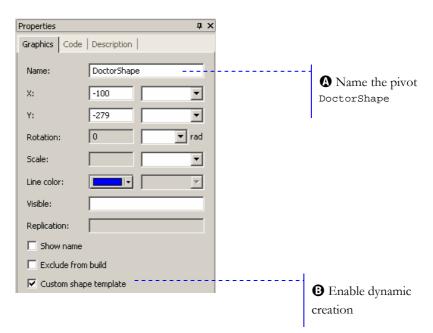
Now we will animate the doctors in the same way as we have animated nurses and patients before.

### ▶ Draw doctor animation



• Draw the animation for doctor.





**©** Create a dynamic pivot.

We have finished creating our model of the ophthalmology department. Run the model by clicking the Run button. Now you can see the doctors coming to the procedure room with scopes to perform the patient examination.

The reference model for this point is <a href="Examples">Examples</a> \ Enterprise Library Tutorial Models
\text{Ophthalmology Department 3 - Calling a doctor.alp}

## 5. Conclusion

This tutorial has shown you the basic steps of creating models of different natures – in the fields of manufacturing, service and business processes. The Enterprise Library allows you to create models of different natures where discrete events happen – for example, parts processing during manufacturing or document processing during document circulation. There are many other spheres where discrete event simulation can be successfully applied. Moreover, in case you need to extend your model and go beyond pure discrete event simulation, you can seamlessly use any other AnyLogic<sup>TM</sup> modeling techniques in your model. For instance, you can use statecharts to describe complex, non-trivial behavior. For more information about the modeling techniques and ways AnyLogic<sup>TM</sup> supports, please refer to *User's Manual*.